

# Tinsley Quality of Life and Employment Survey Responses from families with children aged 12 and over



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Delivering Cleaner Air

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## Tinsley Quality of Life and Employment Survey

### Executive Summary of responses from families with children aged 12 and over

14 young people (aged 11-19) and 48 parents of children aged 12 and over completed questionnaires for Tinsley Forum's survey which took place between September 2006 and January 2007. Almost twice as many women as men took part, and most were from the Asian ethnic group. About half lived in the S9 1S postcode area, the middle part of Tinsley, including the bottom of St Lawrence Road, and all roads between Dundas and Norborough Roads. About a third were employed (full or part time), a third were looking after the family, and a third (mainly the young people themselves) were in education. 13 people said they had worked locally, and a further 10 had tried to find a local job.

### Quality of Life

Most families with children aged 12 and over had lived in Tinsley 10 years or more, many for more than 20 years. Nearly a third said they wanted to move away, but about half said they were unlikely to move. They generally felt satisfied with the area as a place to live, and many felt the area was getting a bit better. The best aspects of the area for them were the friendly people and living close to their family.

The table below summarises how this group of people felt about various quality of life issues in Tinsley.

<b>Satisfied</b>	<b>Mixed feelings</b>	<b>Dissatisfied</b>
General appearance of area	Leisure/community	Street cleaning
Recreation ground	Public transport	Facilities for young people
Exercise opportunities		Local policing
Education		Jobs for local people
Library		
Tinsley Sure Start		
Health services		
Access to training		
Local shops		

### Tinsley Sure Start

22 families had used mostly the midwife and health visitor services of Tinsley Sure Start, and most expressed satisfaction with the services offered.

### Schools and education

Those families with younger children mainly used Tinsley Infants and Junior Schools, but the lack of a secondary school in Tinsley means that all children aged 12 and over either go to Brinsworth or other secondary schools in Sheffield. Schools were chosen mainly for convenience and their good reputation, and families generally expressed satisfaction with their children's schools. Approximately a third of children either walked to school or used the bus, but 17 children were taken to school by car.

### Facilities for children aged 12 and over

The Pavilion in the recreation ground was used by nearly a third of families, followed by local sports facilities and other facilities (some outside the area). Improvements suggested

included more activities (with quite a number of specific activities mentioned), better information about facilities, more evening and after school activities, and that activities should be more inclusive, better supervised, safer, with less bullying.

### **Tinsley Green Family Centre and Recreation Ground**

Most families were very satisfied with the building and new play facilities, whilst most were generally fairly satisfied with all other aspects of the park.

### **Traffic issues**

Between half and three-quarters of families in this group were affected by road traffic problems. Their biggest concerns were with the speed of traffic, pollution and health, and safety of children and older people.

### **Safety**

Families with children aged 12 and over generally felt safe, both in their own homes and outdoors after dark. They rated their fear of crime from low to mid-range on a score of 0-10. This survey suggested Tinsley generally had a lower crime rate than the national average of 23%, although the young people themselves were perhaps more likely to have been victims of crime.

### **Tinsley Forum, Tinsley One Stop Shop, and Tinsley Tribune**

This group of people had used the Advice Service, education and training facilities, and the computer drop-in service at the One Stop Shop, but about a third had never felt the need to visit it at all. Most of the comments made about the One Stop Shop were positive, especially about training, IT, information and the advice service, but there were more negative comments than positive about the employment services there.

Nearly a third of this group had either attended a Tinsley Forum meeting or raised issues with a Tinsley Forum representative. They were generally satisfied with the way Tinsley Forum dealt with local issues.

About two-thirds of this group read the Tinsley Tribune newsletter, and found it fairly useful.

### **GPs, Carers and Health**

Most families with children aged 12 and over used the Highgate surgery. They chose their GP because all their family used the same GP, and for convenience, and were generally satisfied with their GP's services.

8 people from this group said they were carers for family or friends; 2 of them were aged 16-17. Only 1 person said their needs were being fully met. The others said they needed help with housework, with house repairs and maintenance, and better information and access to what was available.

Most people gave themselves good health scores (50 and over) but 14 gave themselves a score of 40 or less. Mental health (happy and relaxed, low and fed up, stressed, and anxious) was rated reasonably well.

17 households (27% of this group) reported someone with a limiting long term illness or health problem in their household. 21 people (34% of respondents) said that someone in their household was in receipt of benefits.

People felt that healthy eating and health information would improve their health. In order to become more active, they wanted access to a local gym and improved public transport.

### **Access**

Families with children aged 12 and over found problems accessing hospitals. About a third of respondents were drivers, a further third had access to a car and driver, and most other were able to use public transport, but 4 people were not. For people to use their cars less, better, more reliable and cheaper public transport was needed.

## Introduction

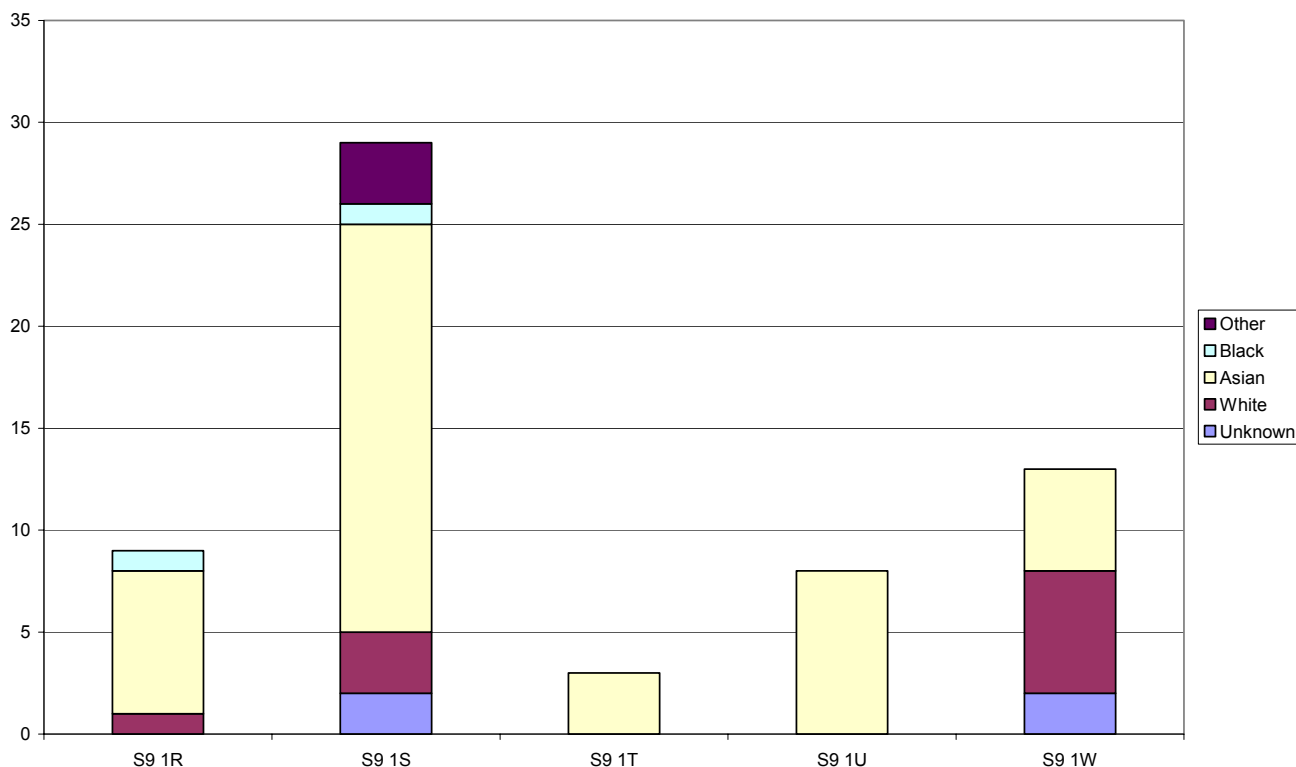
Tinsley Forum and Sheffield's East End Quality of Life Initiative project (EEQOL) co-ordinated input from various organisations working in Tinsley to research local people's attitudes to a wide range of issues such as:

- Quality of life in Tinsley
- The work of Tinsley Forum
- How people used Tinsley One Stop Shop
- Satisfaction with local health services
- Opportunities for healthy activities and sports
- Satisfaction with Tinsley Sure Start
- Satisfaction with local schools and services for younger people
- Satisfaction with the regeneration of Tinsley recreation ground
- The needs of carers and older people
- Road traffic problems
- Opportunities for training and employment locally.

8 interviewers (mainly local residents) called door-to-door in every part of Tinsley, selecting every 5<sup>th</sup> house in an attempt to produce a random sample of 300 households, and 253 completed questionnaires were received between September 2006 and January 2007, 62 completed by families with children aged 12 and over (14 by young people themselves, and 48 by parents).

## Geographical distribution of households with younger people

The graph below shows the geographical and ethnic distribution of families with younger people, with most living in the S9 1S area and from the Asian ethnic group.



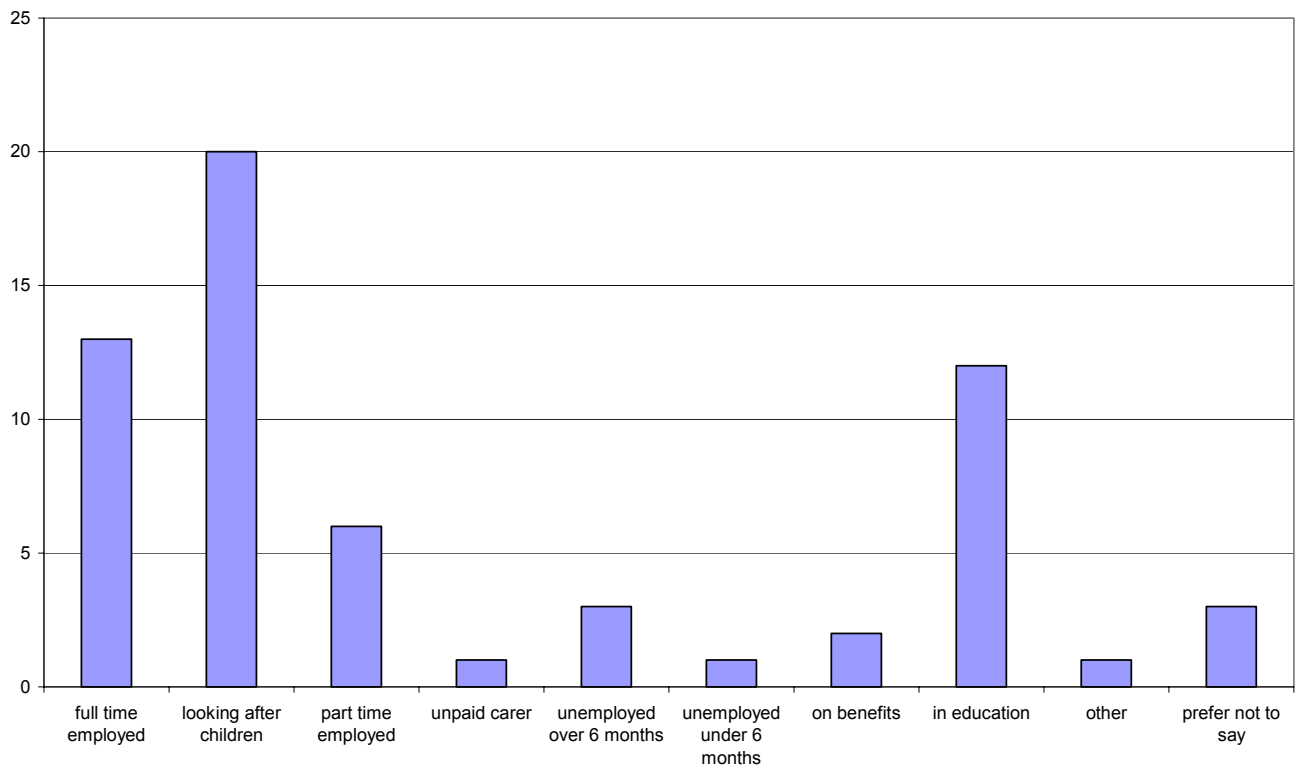
### Age and Sex of respondents

The table below shows the age and sex of the people in this group – almost twice as many women as men took part in the survey, and more than a third of respondents were aged 35-44.

Age Group	Unknown Sex	Male	Female	Total
Unknown age		1	3	4
11-19		5	9	14
20-34		3	6	9
35-44	2	5	15	22
45-54	1	5	4	10
55-64		1	2	3
<b>Total</b>	3	20	39	62

### Employment

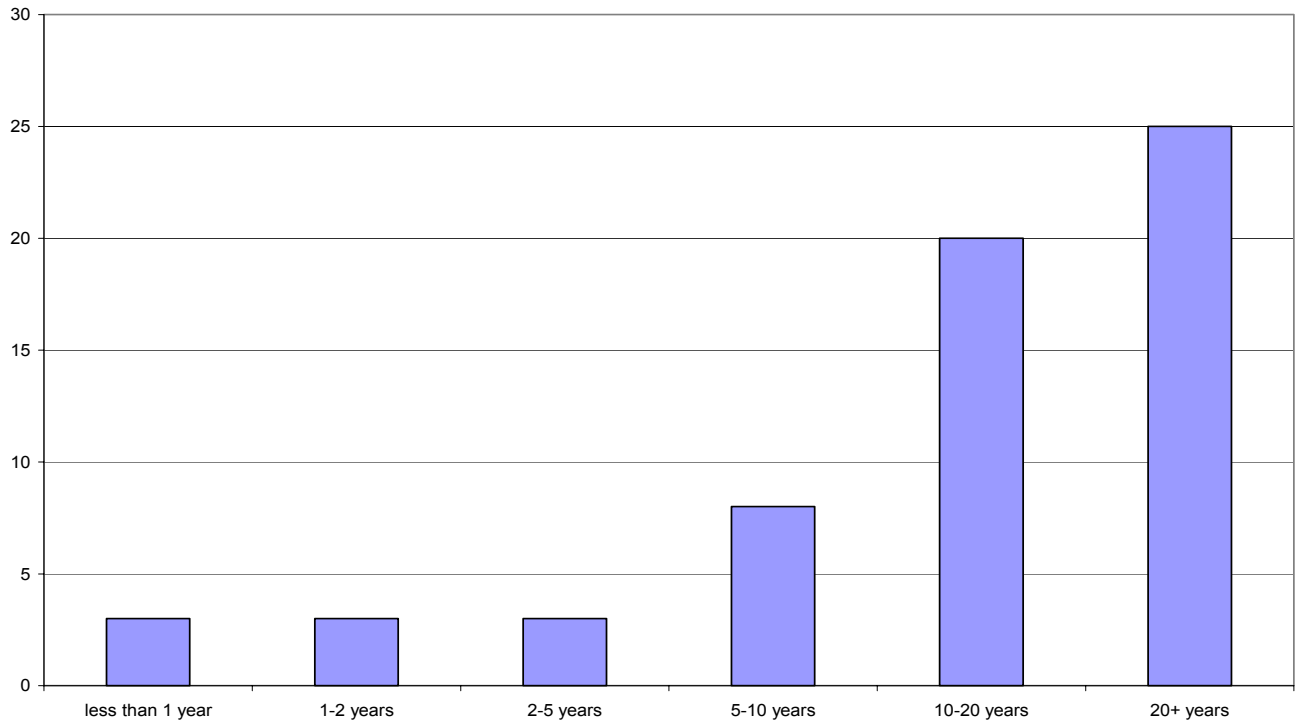
About a third of the person interviewed from families with children aged 12 and over were employed (full or part time), a third were looking after families, and most of the young people themselves were in education.



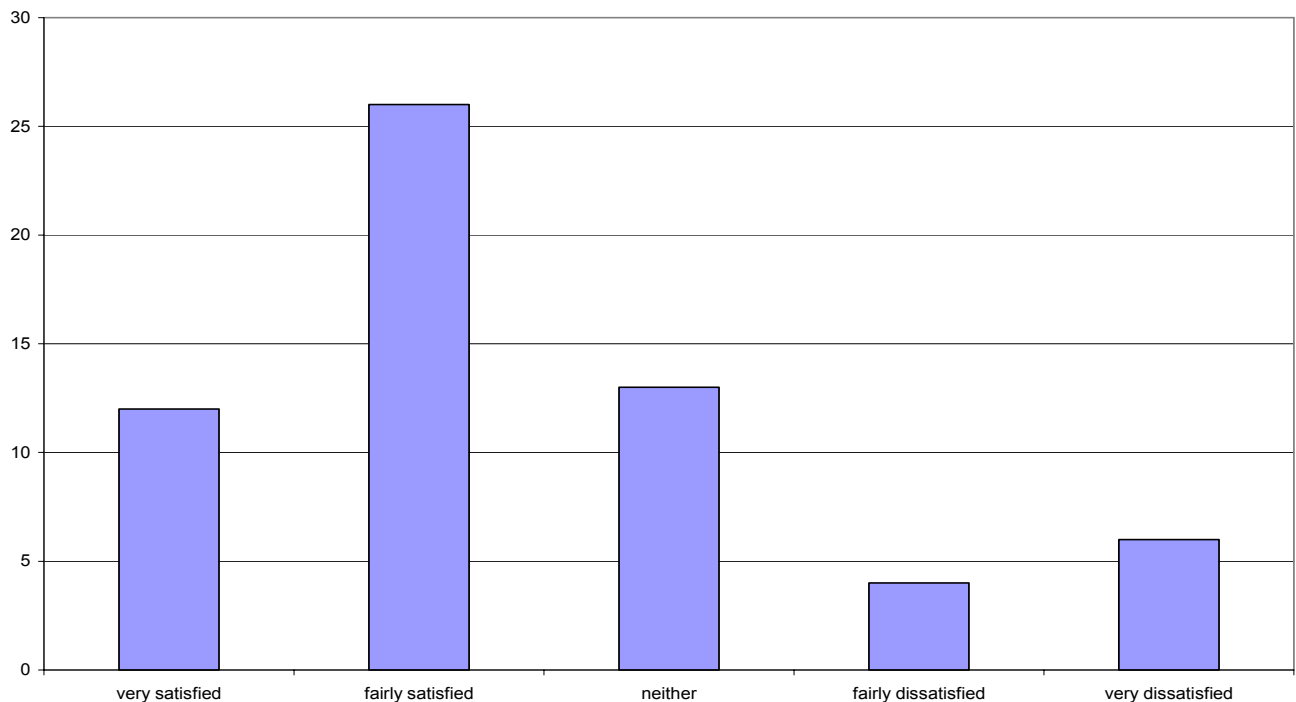
13 people said they had worked locally, and a further 10 people said they had tried to find a local job.

## Satisfaction with Tinsley as a place to live

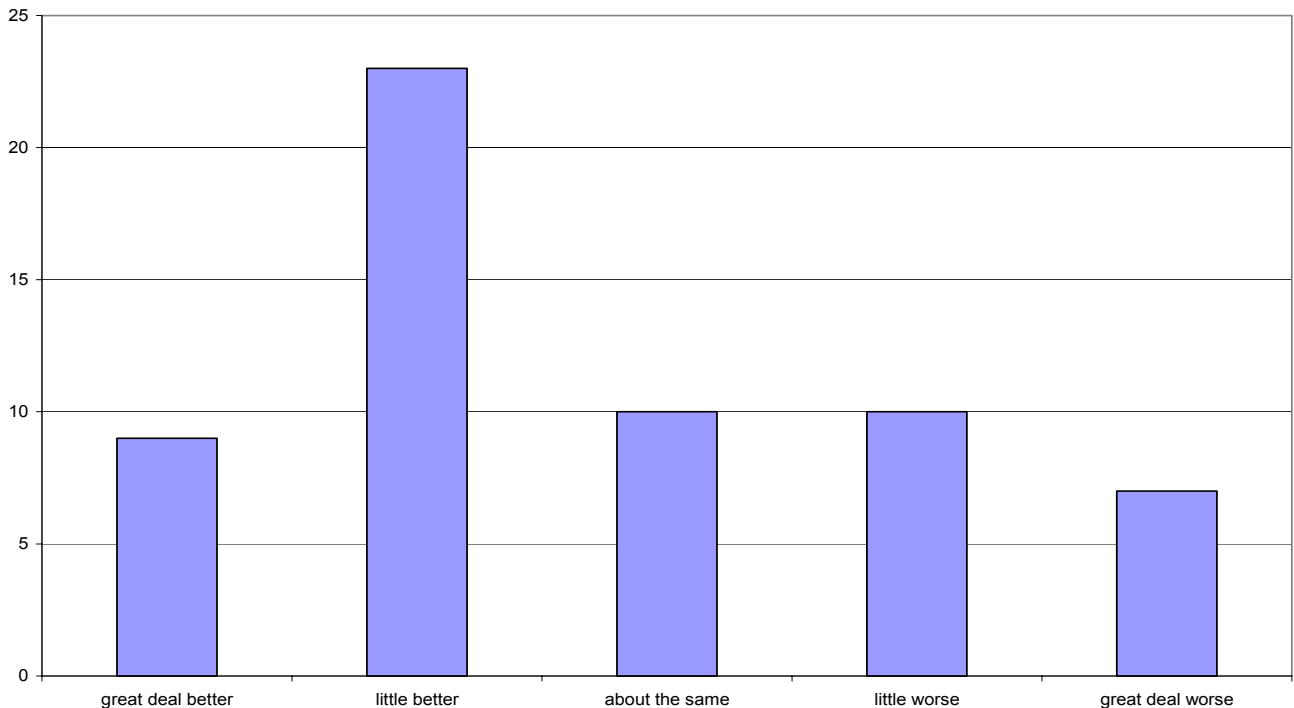
The graph below shows that 45 families with children aged 12 and over had lived in Tinsley for 10 years or more.



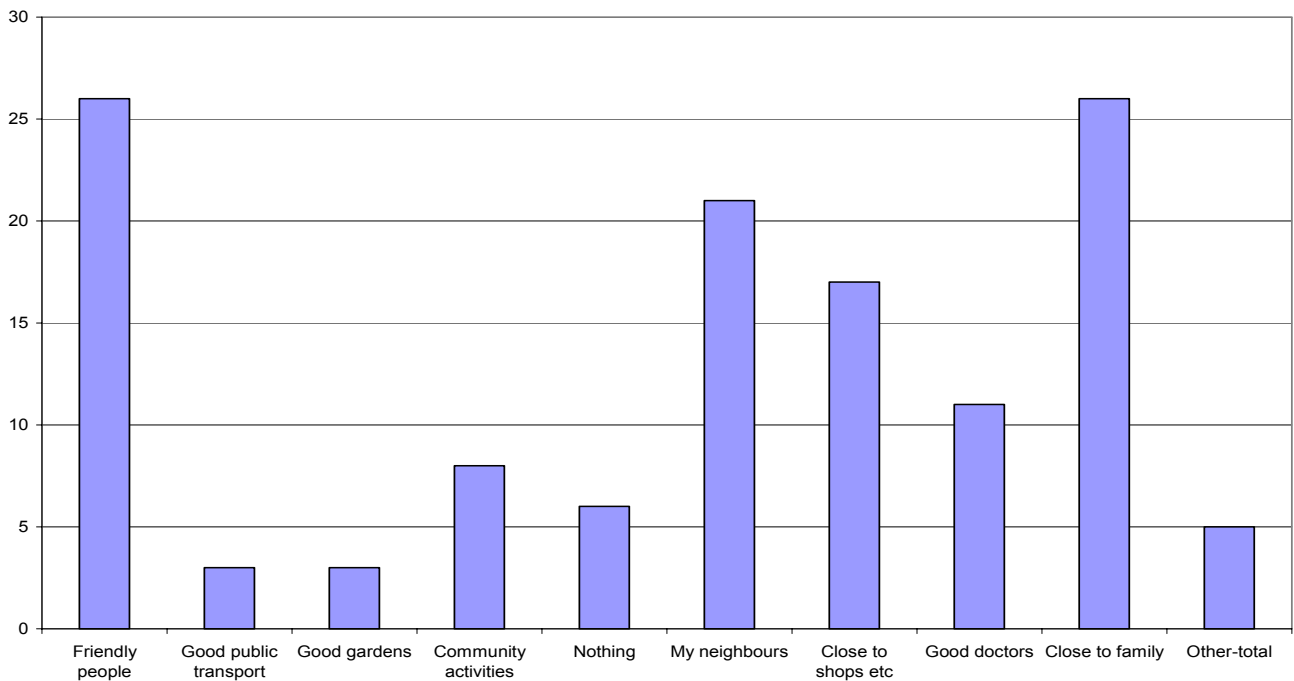
The graph below shows families with children aged 12 and over were generally satisfied with the area as a place to live. 2 of the people dissatisfied with the area were young people aged 14 and 15, the rest were parents.



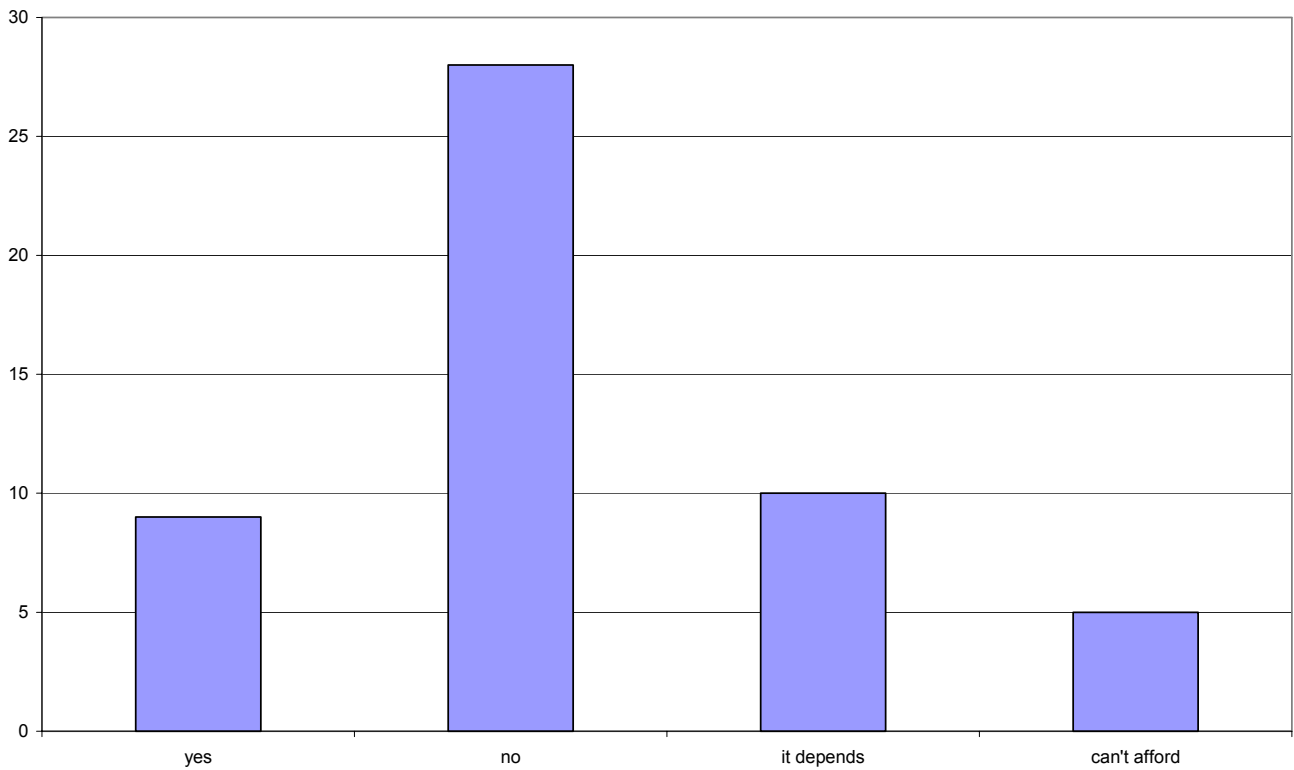
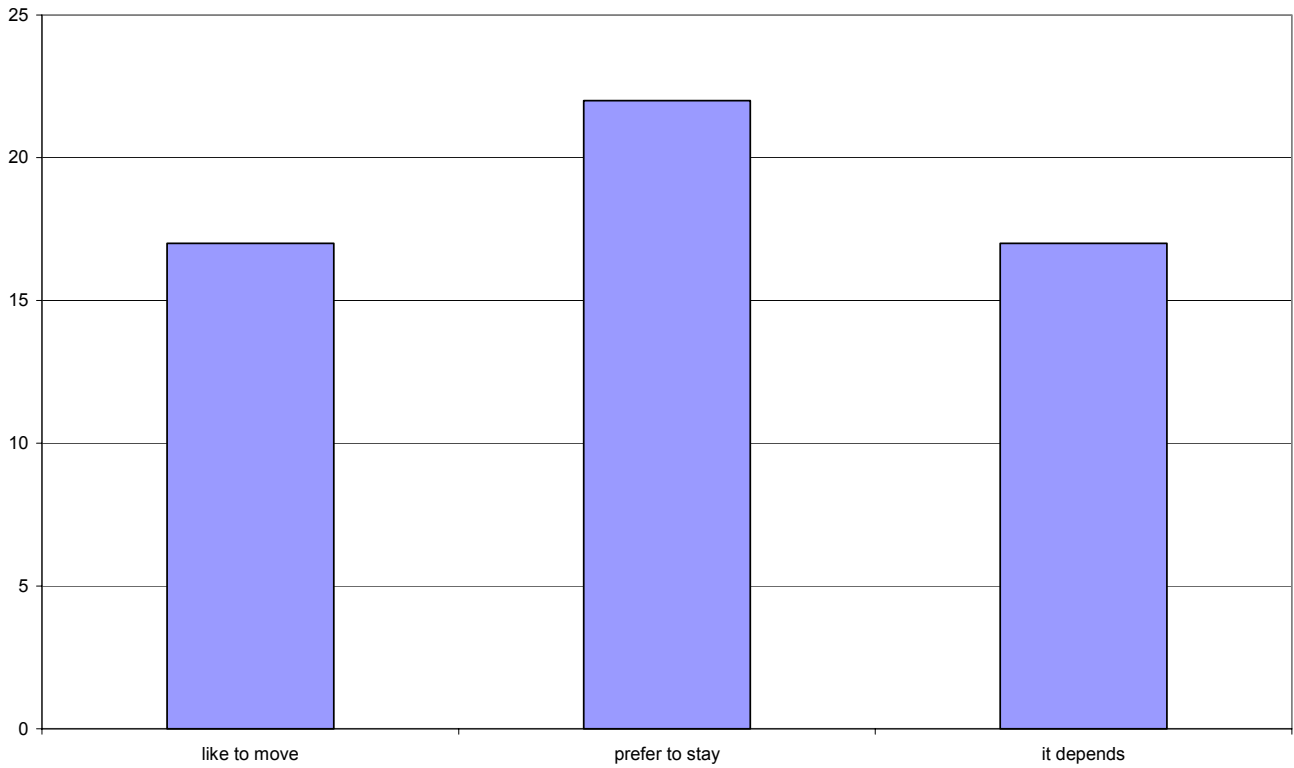
Families with children aged 12 and over generally felt the area was getting better, but 4 of the young people themselves felt the area was getting worse.



Friendly people and being close to family were what these families liked about Tinsley. The other factors included quiet (3 people), Tinsley Green and lots for kids to do (1 person each).



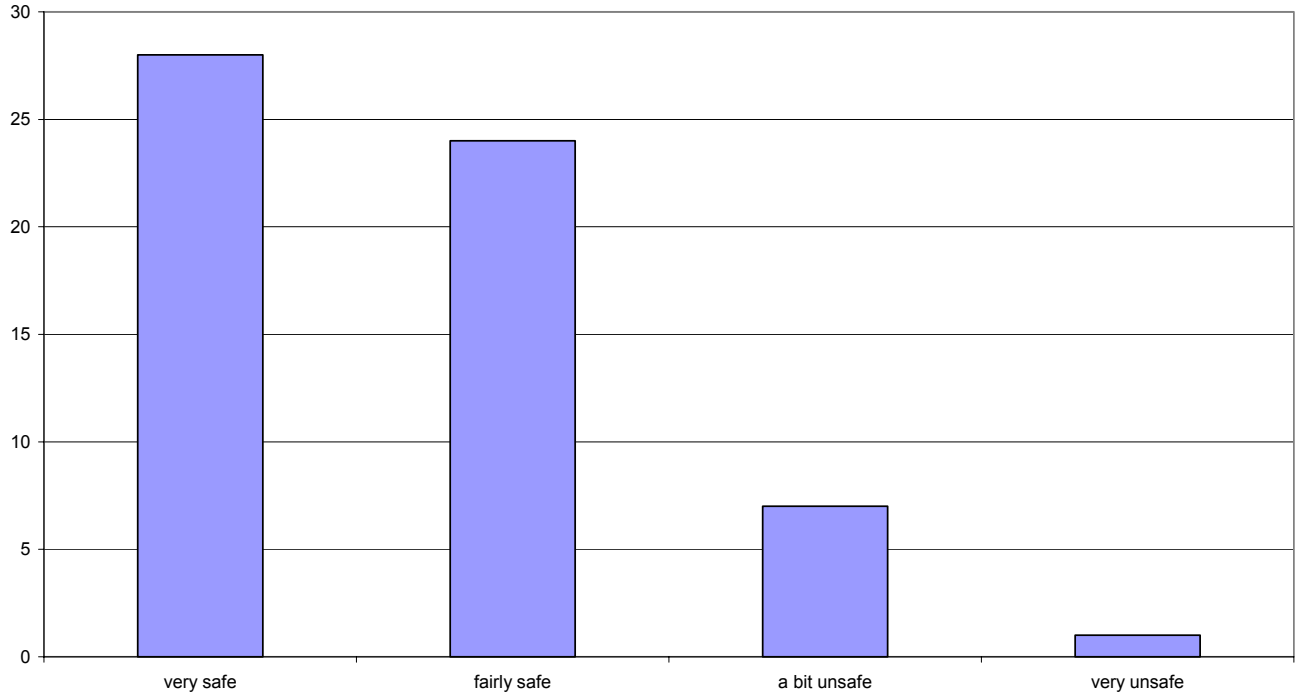
The graphs below show that, although slightly more than a third of families said they would prefer to stay, almost as many said they would like to move, and a similar number said it would depend. However, nearly half of families said they would not be moving.



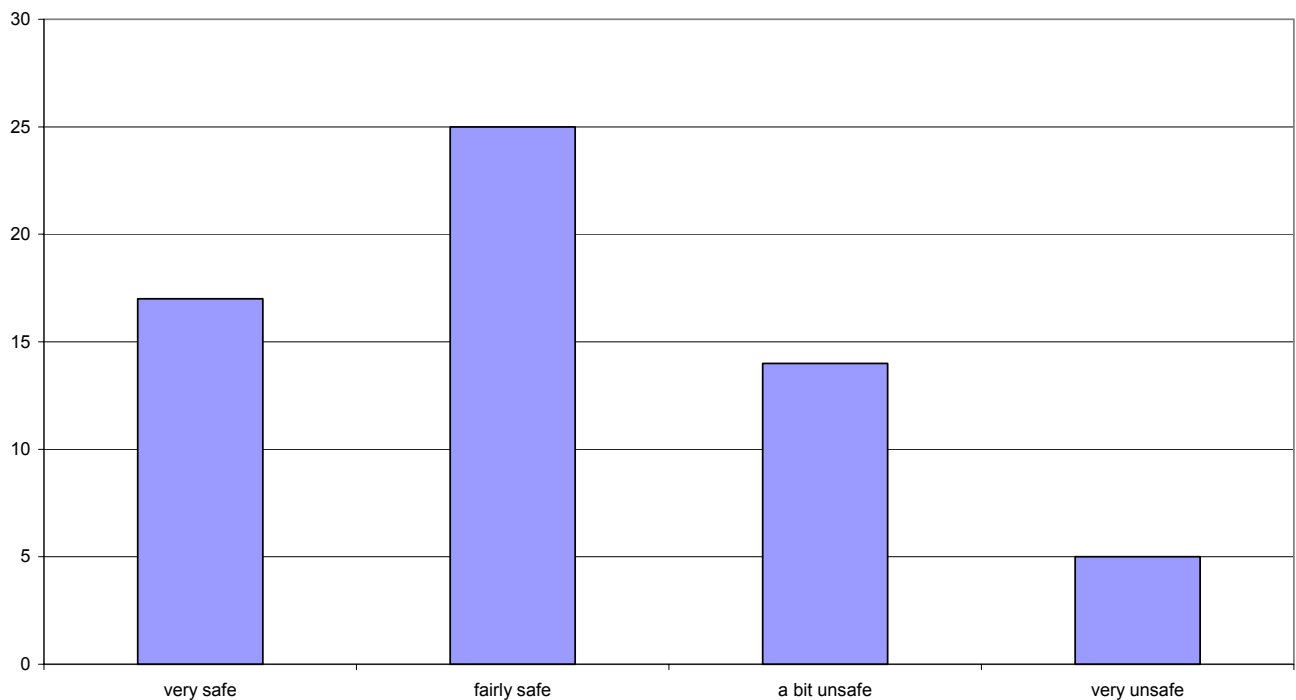
## Safety and crime

The graphs below show families generally felt safe in their own homes, and fairly safe walking in the area after dark.

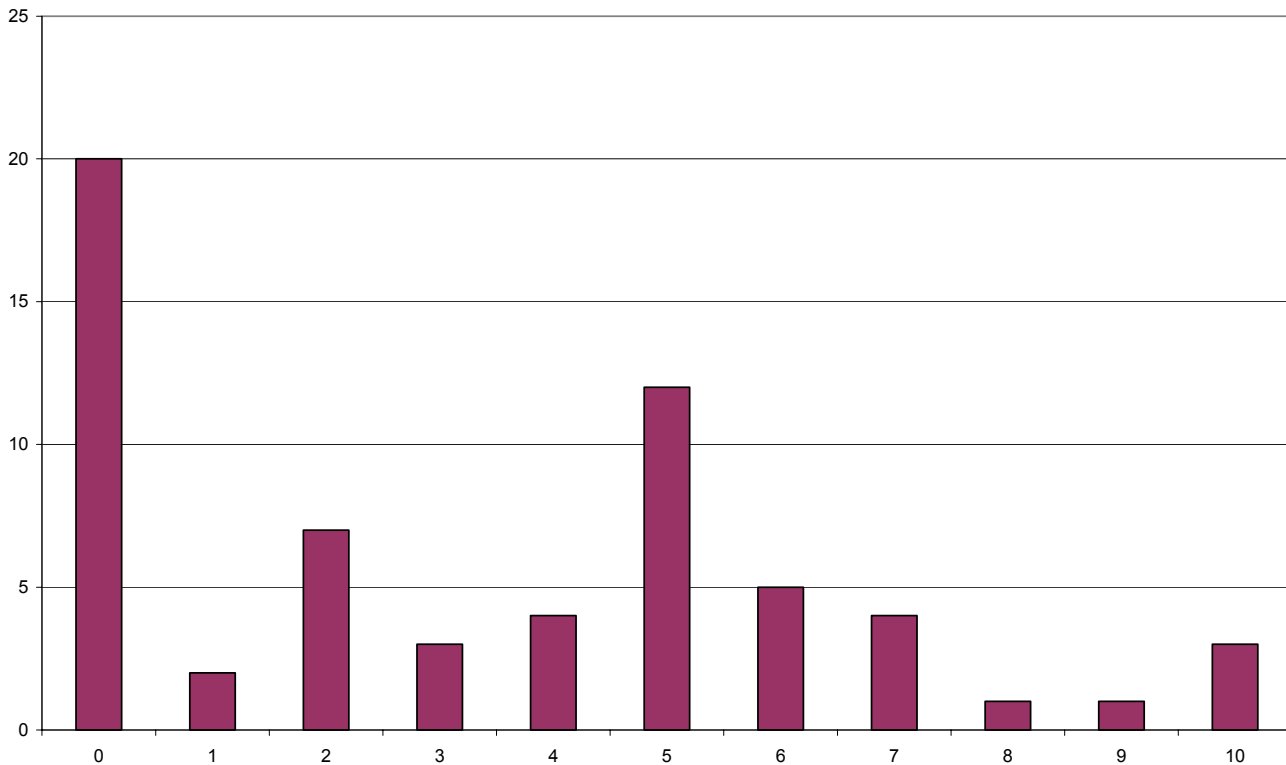
At home



Walking in the area



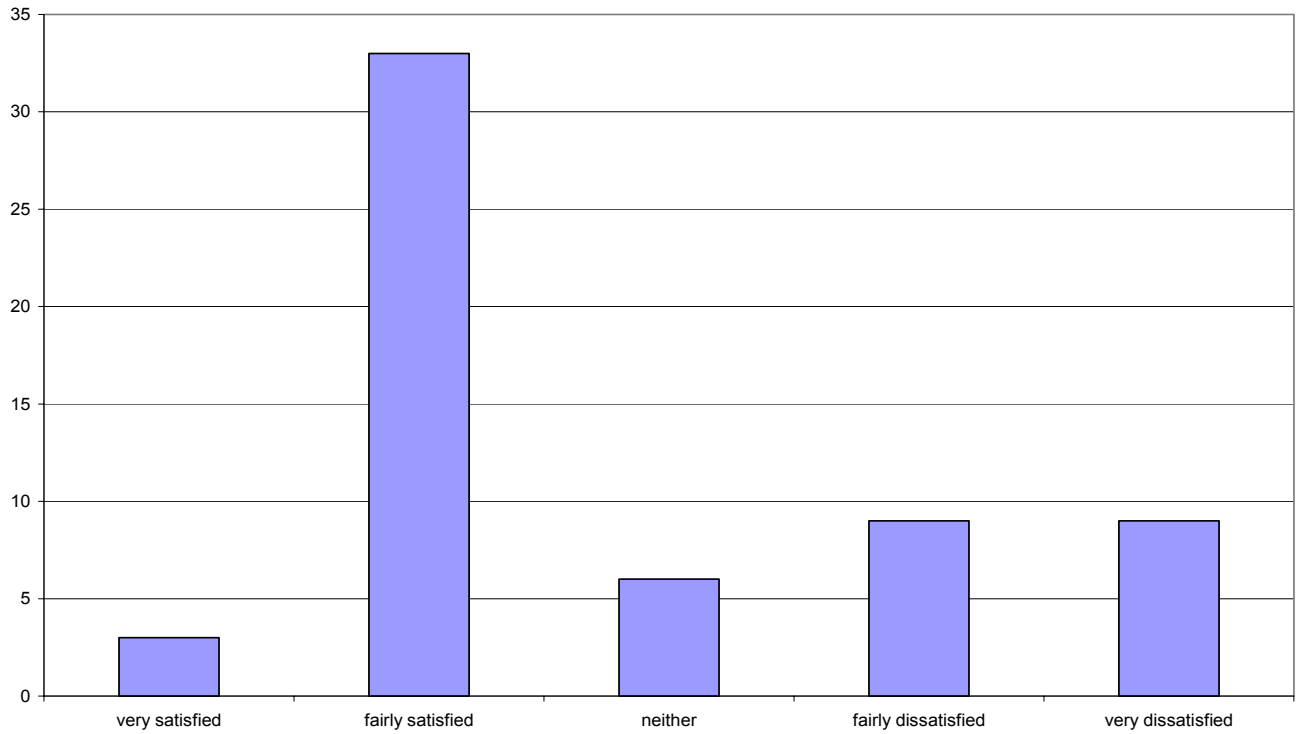
The graph below shows how families scored how much their lives were affected by fear of crime, which were mainly around the mid to low scores (0-5).



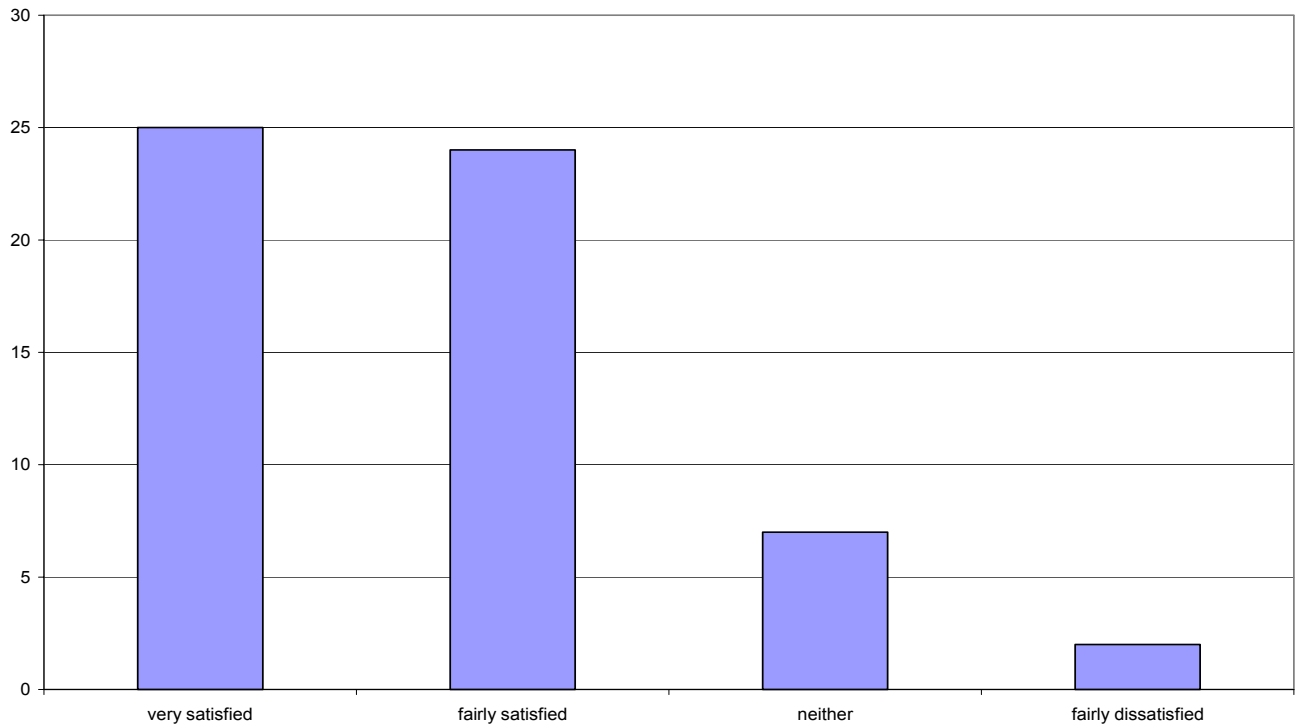
Overall, 16% of all respondents said they had been a victim of crime in the last 12 months. This would suggest that Tinsley is a safer neighbourhood than nationally, where the BCS reported the risk of being a victim of crime as 23%. Sheffield City Council's latest Neighbourhood Index Score rates Tinsley safer than Sheffield overall. 12 people (19%) from families with children aged 12 and over said they had been victims of crime, and 4 of these were younger people themselves (29% of those in this age group).

## Quality of life issues

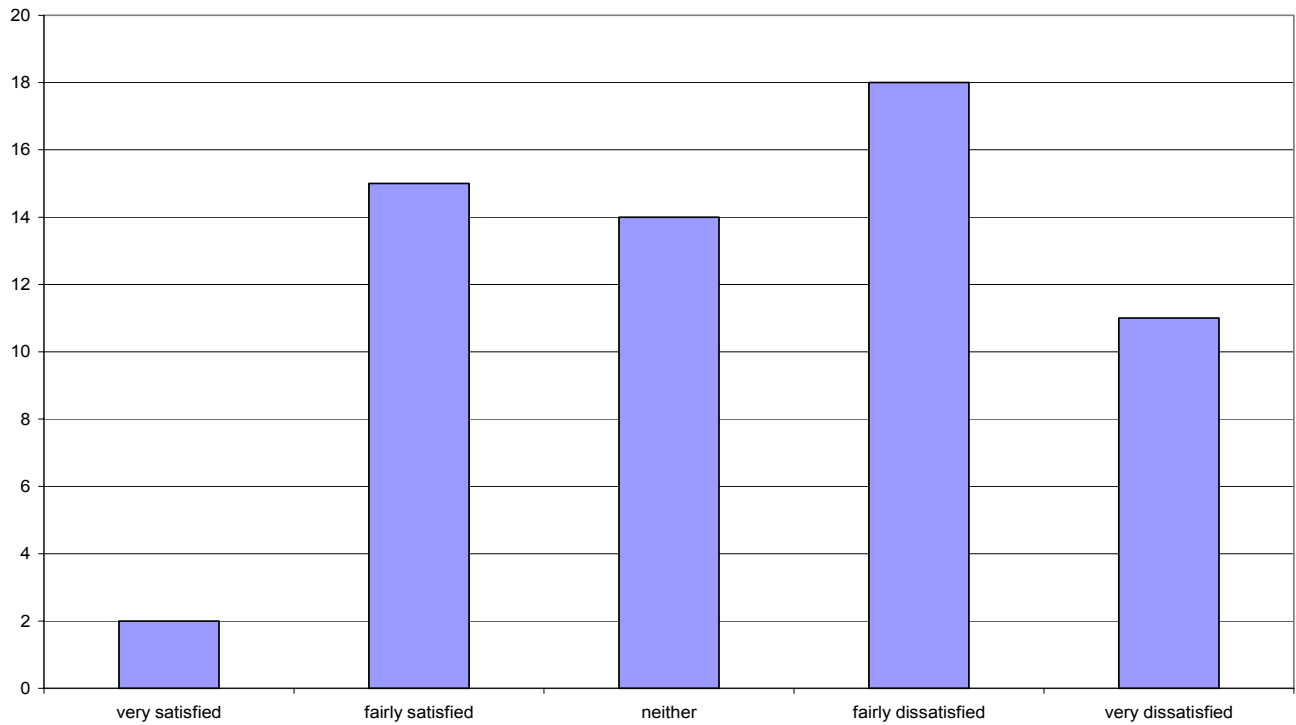
Families were generally fairly satisfied with the general appearance of the area.



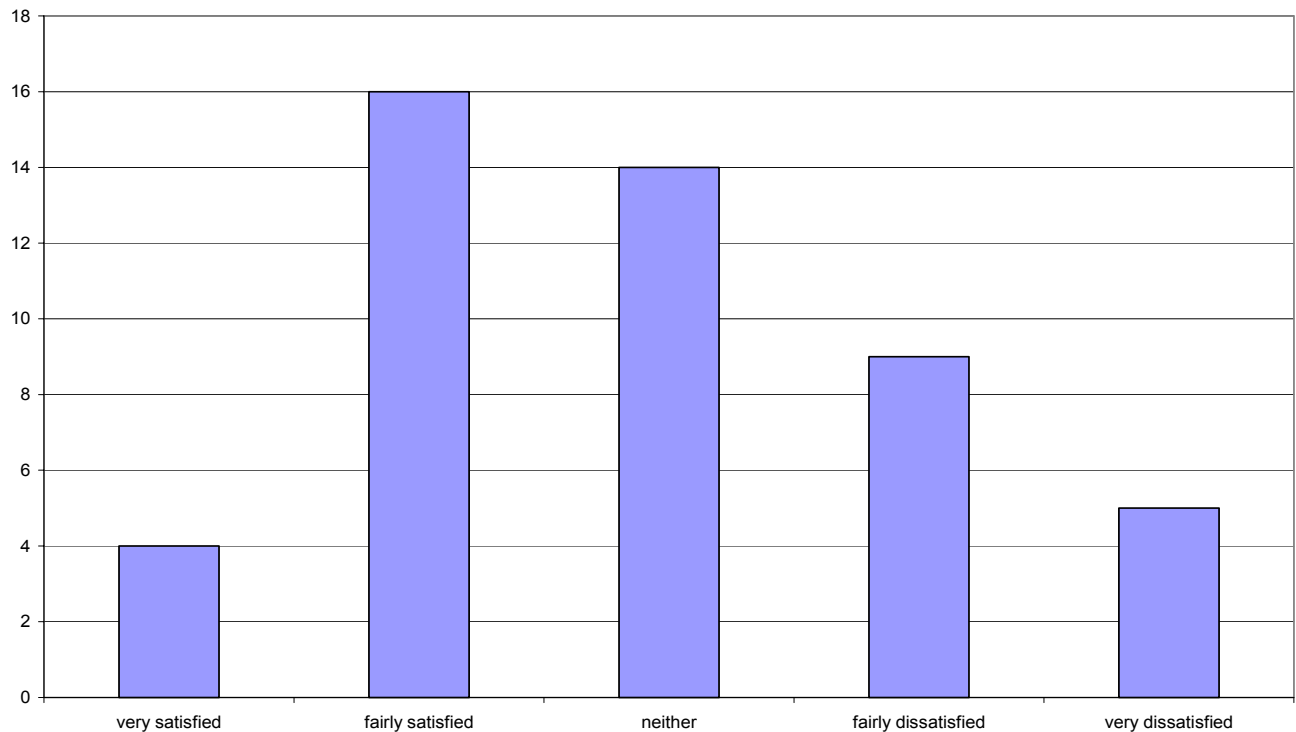
Families were very or fairly satisfied with the local park.



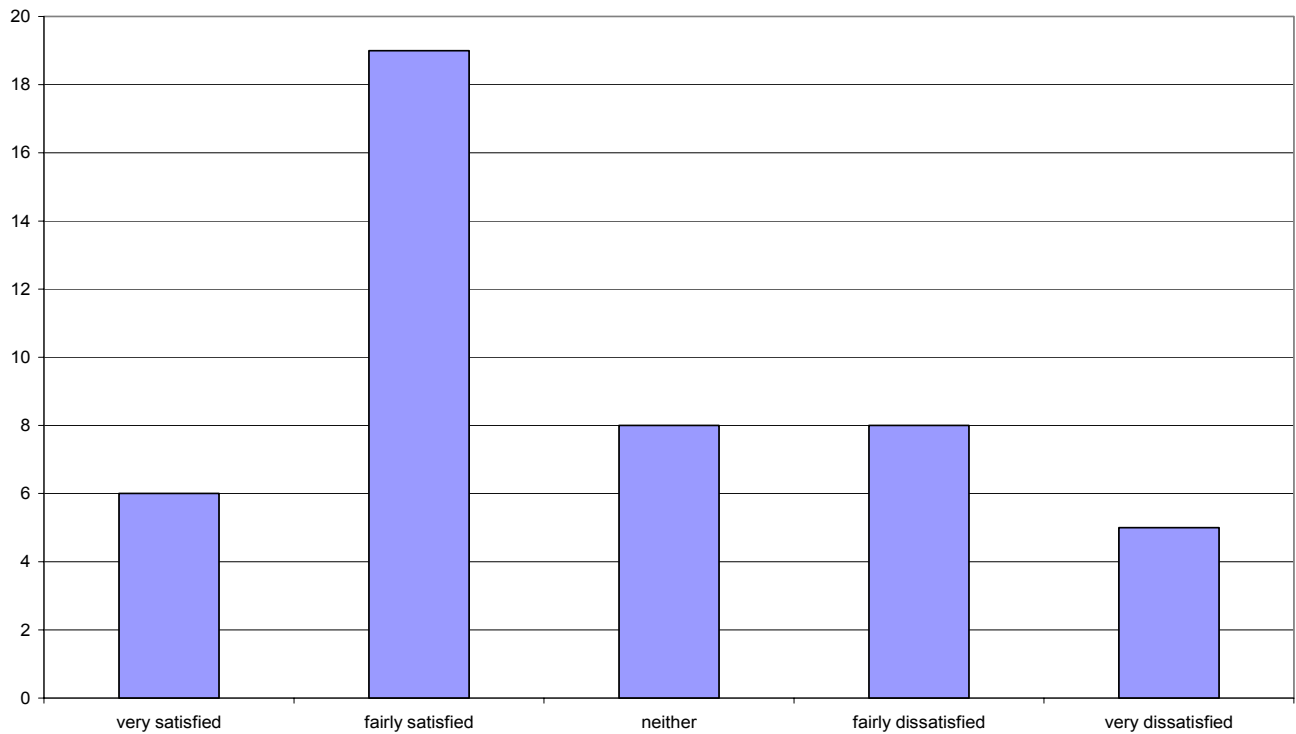
Families were generally dissatisfied with the quality of street cleaning.



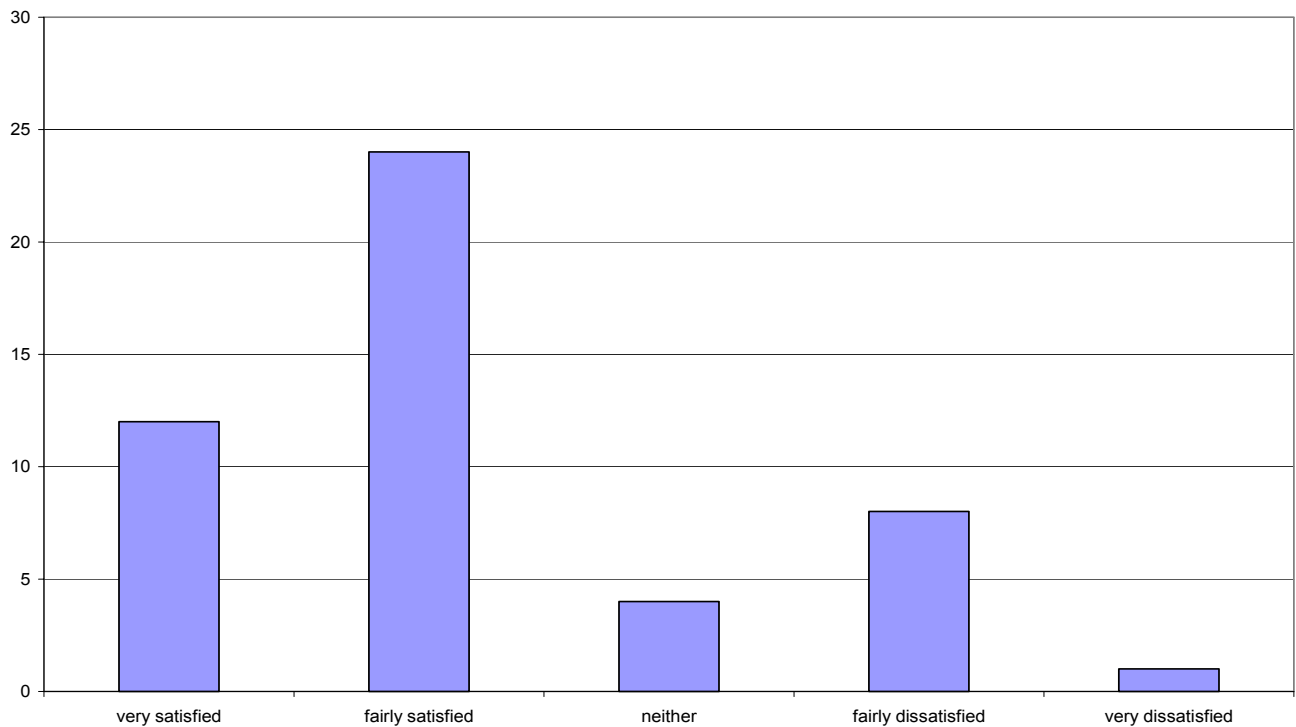
Opinions were divided about the quality of leisure and community facilities, with a 32% of families satisfied and 23% either dissatisfied, neither satisfied nor dissatisfied, or not expressing an opinion (perhaps because they did not use them).



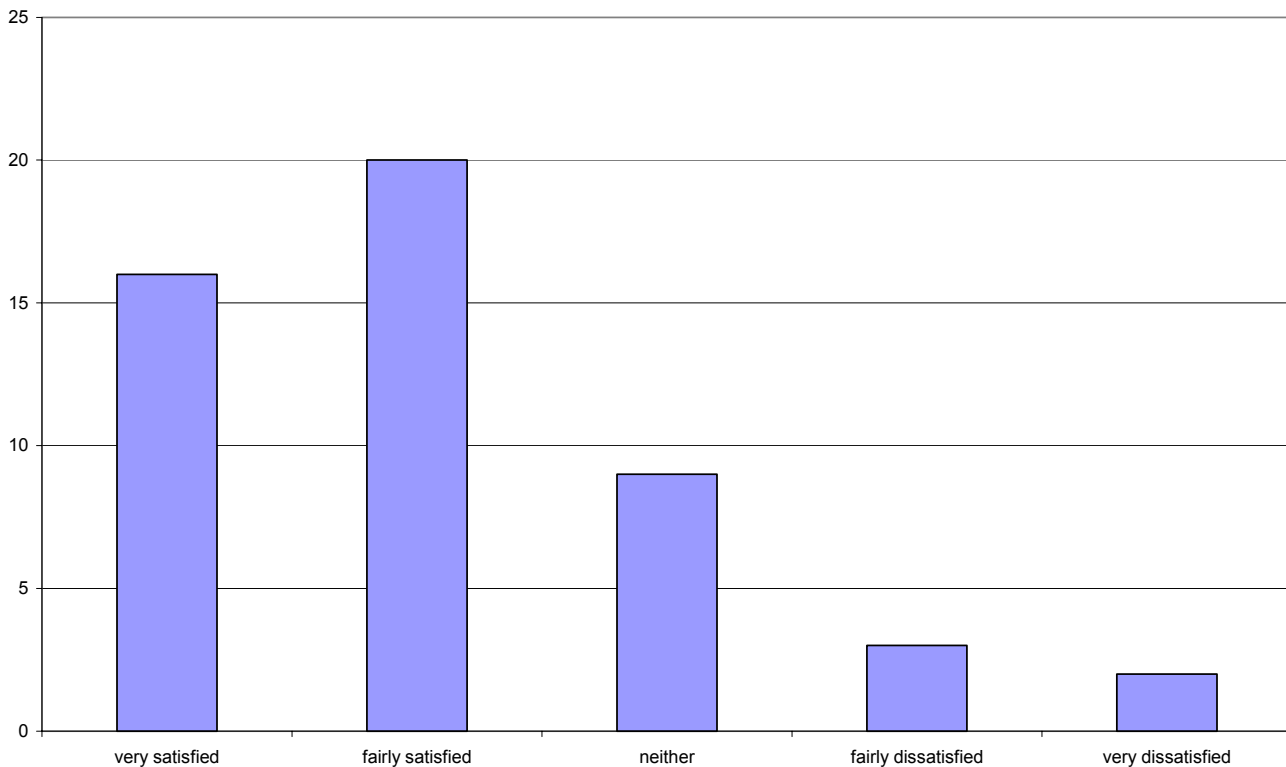
Families were generally reasonably satisfied with the availability of sport facilities and opportunities for exercise.



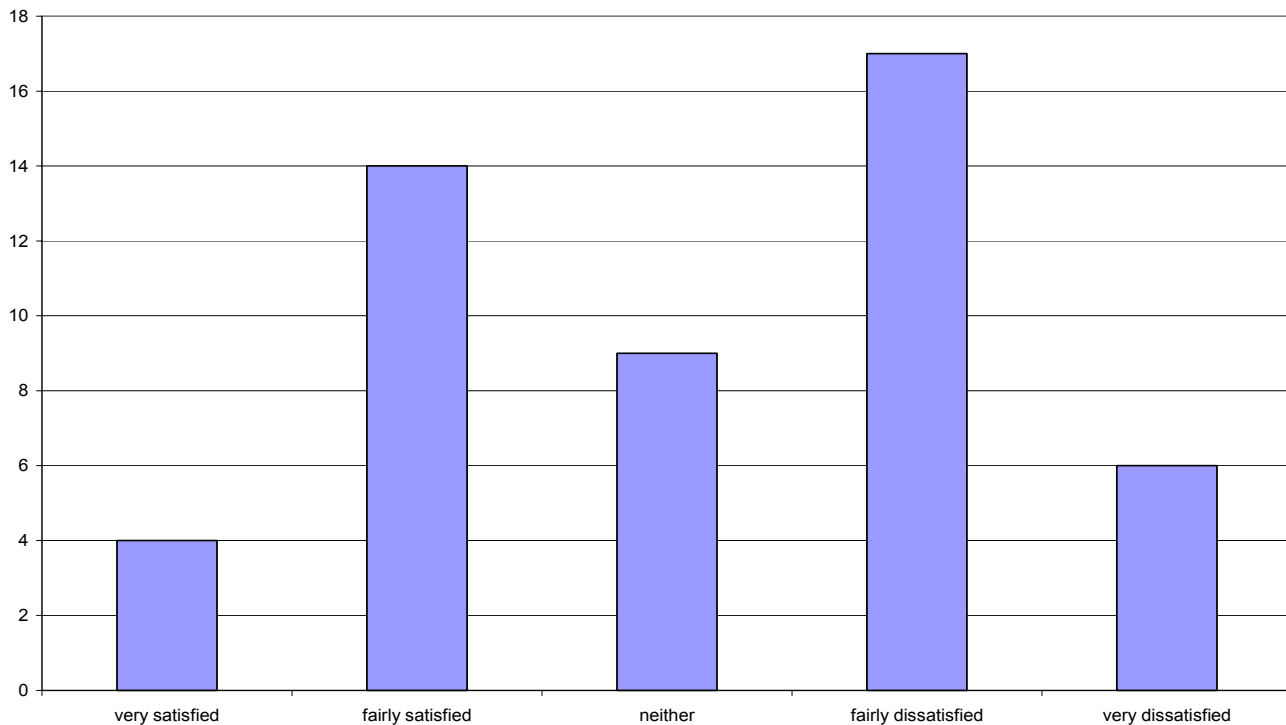
Families were generally quite satisfied with the quality of education in local schools.



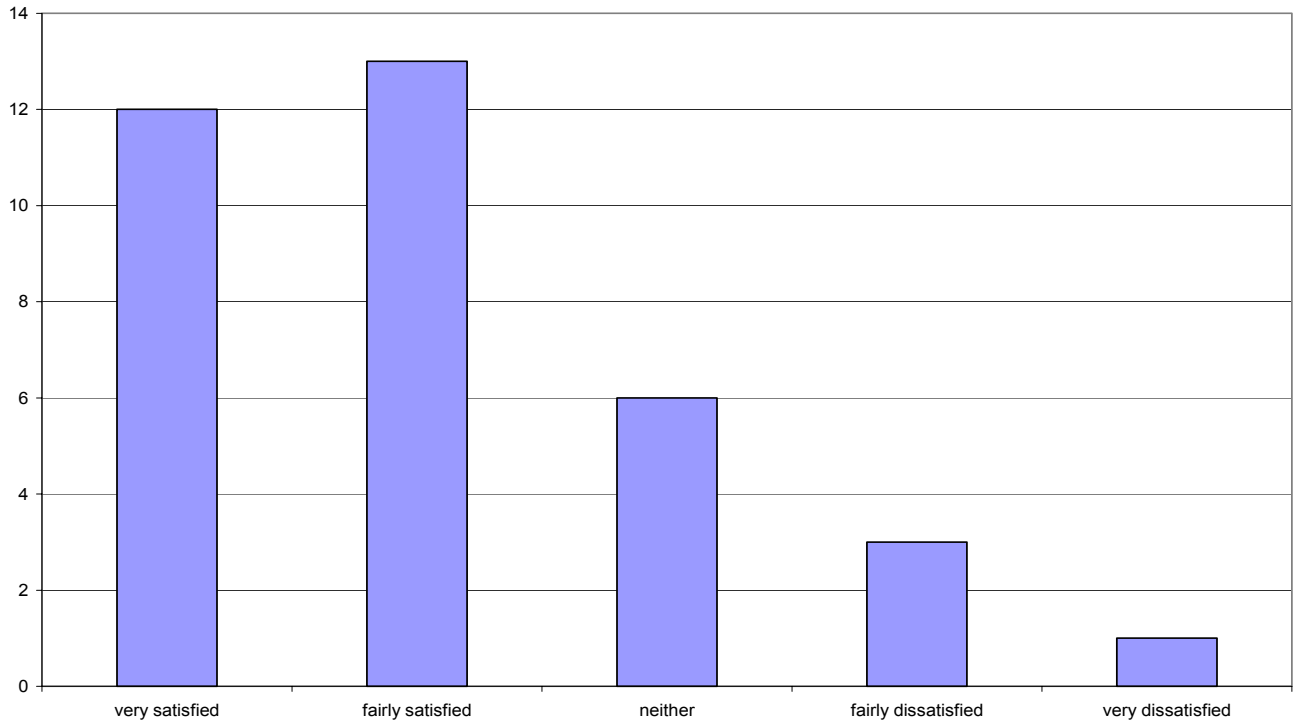
Families showed high levels of satisfaction with Tinsley library.



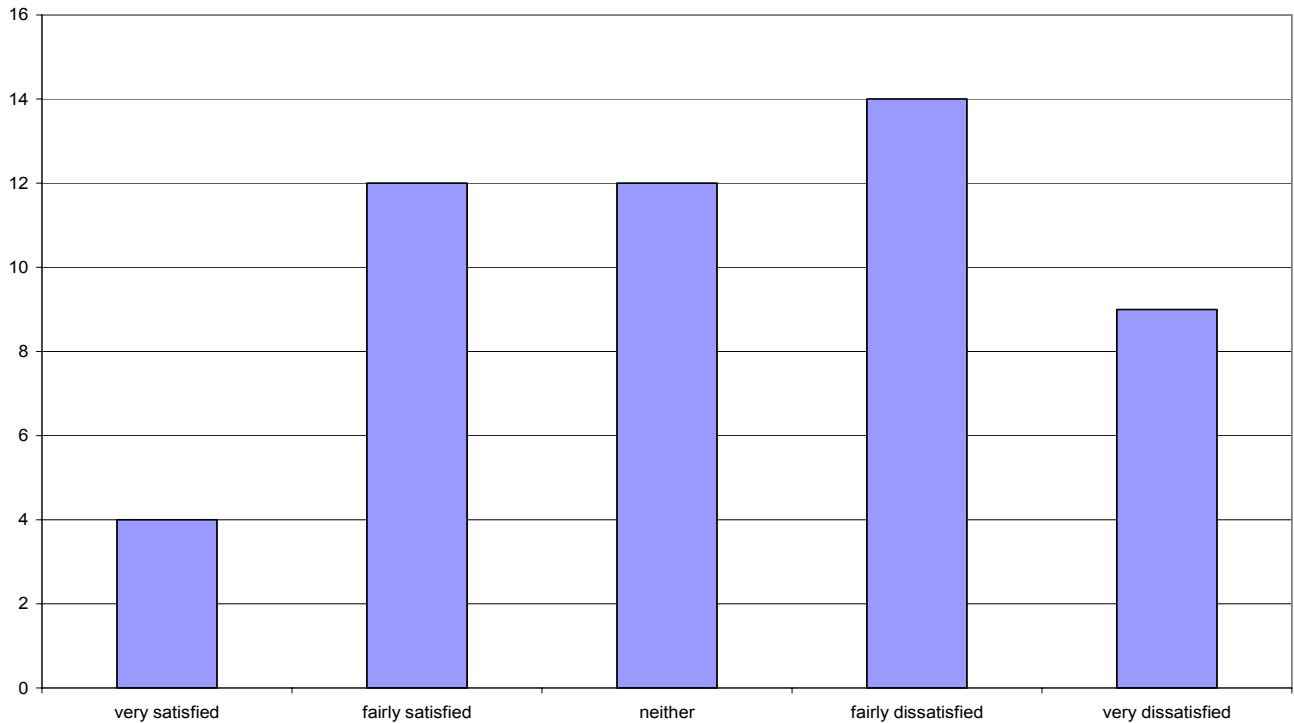
More families were dissatisfied than satisfied with the availability of facilities for children aged 12 and over.



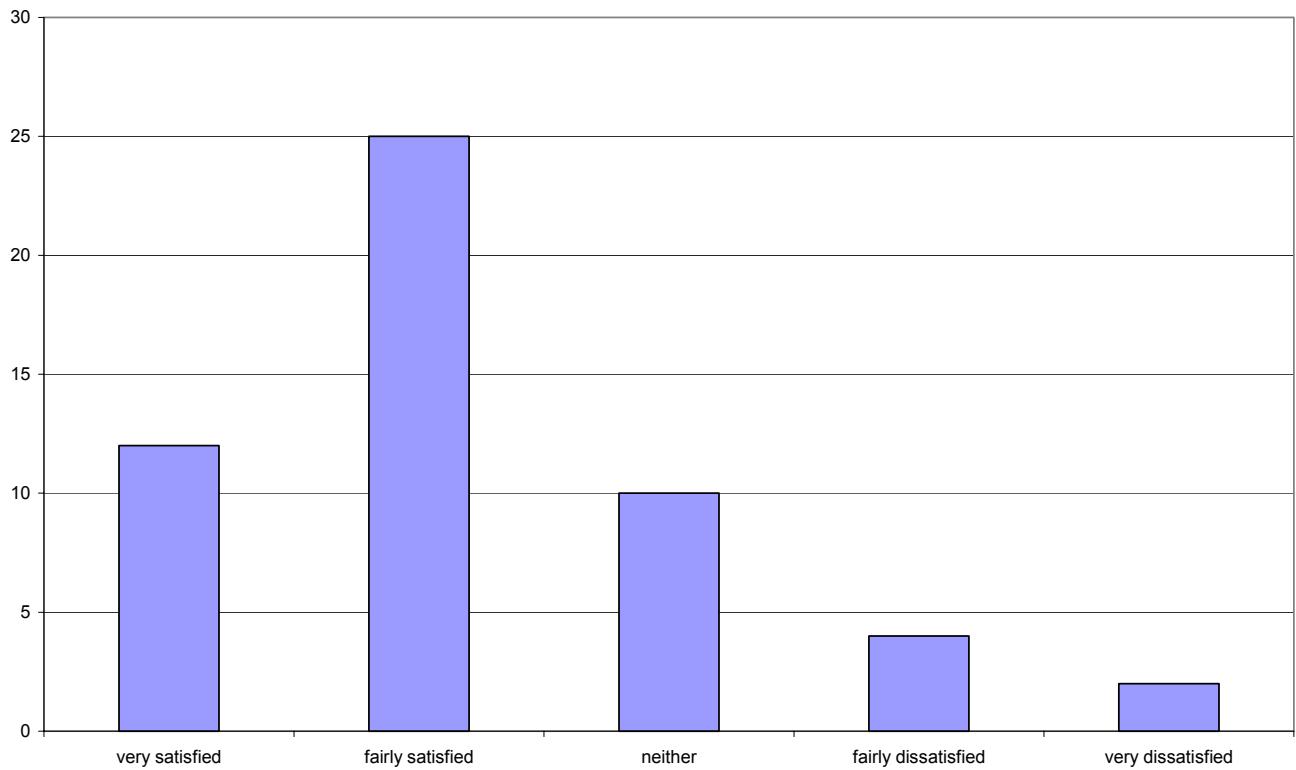
Some families with older children had also used Tinsley Sure Start services (for very young children), and most expressed satisfaction with those services.



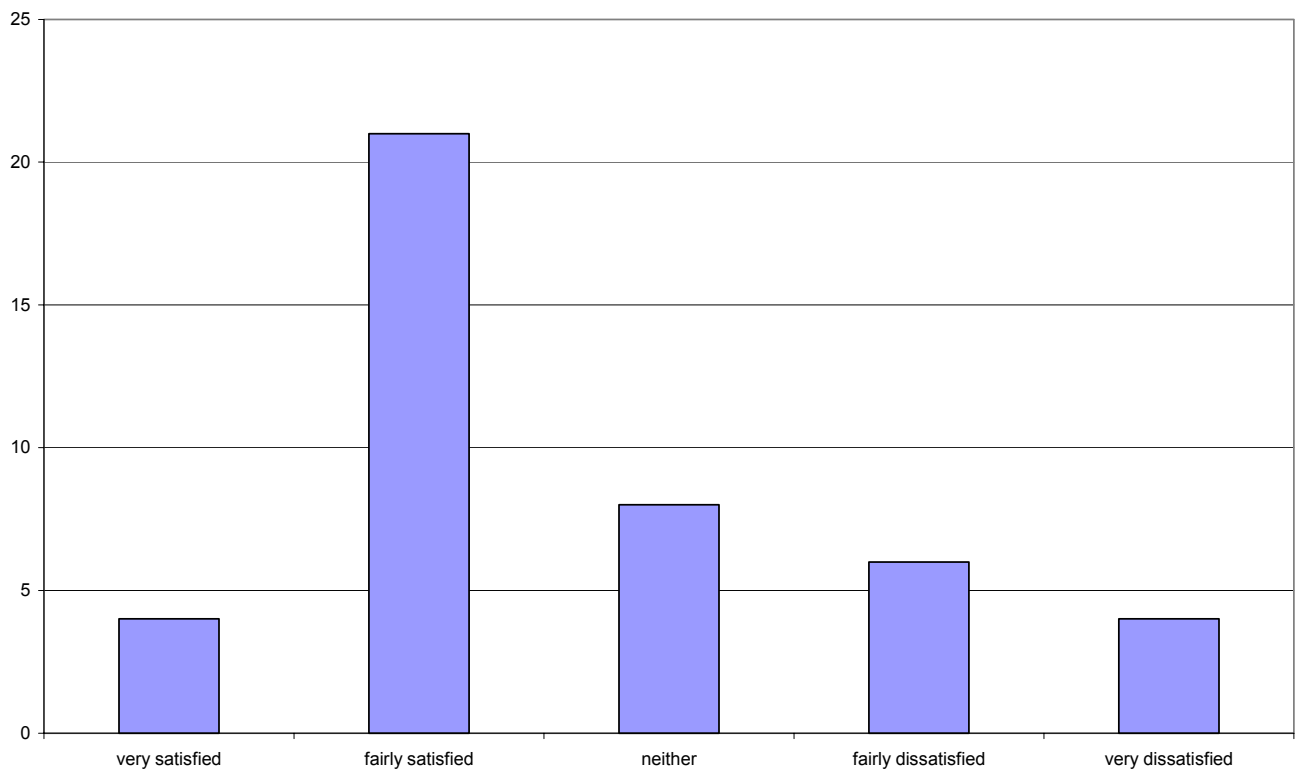
Families expressed more dissatisfaction than satisfaction with the quality of local policing.



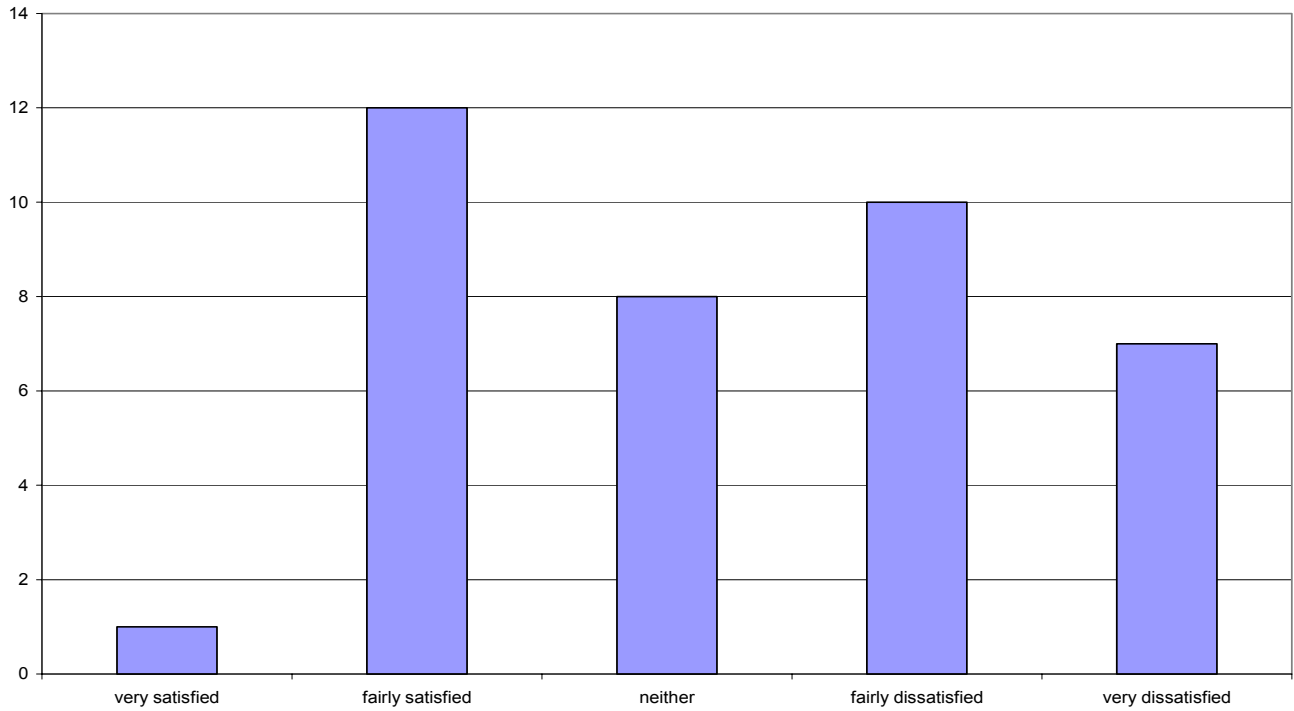
The graph below shows families were generally fairly satisfied with local health services.



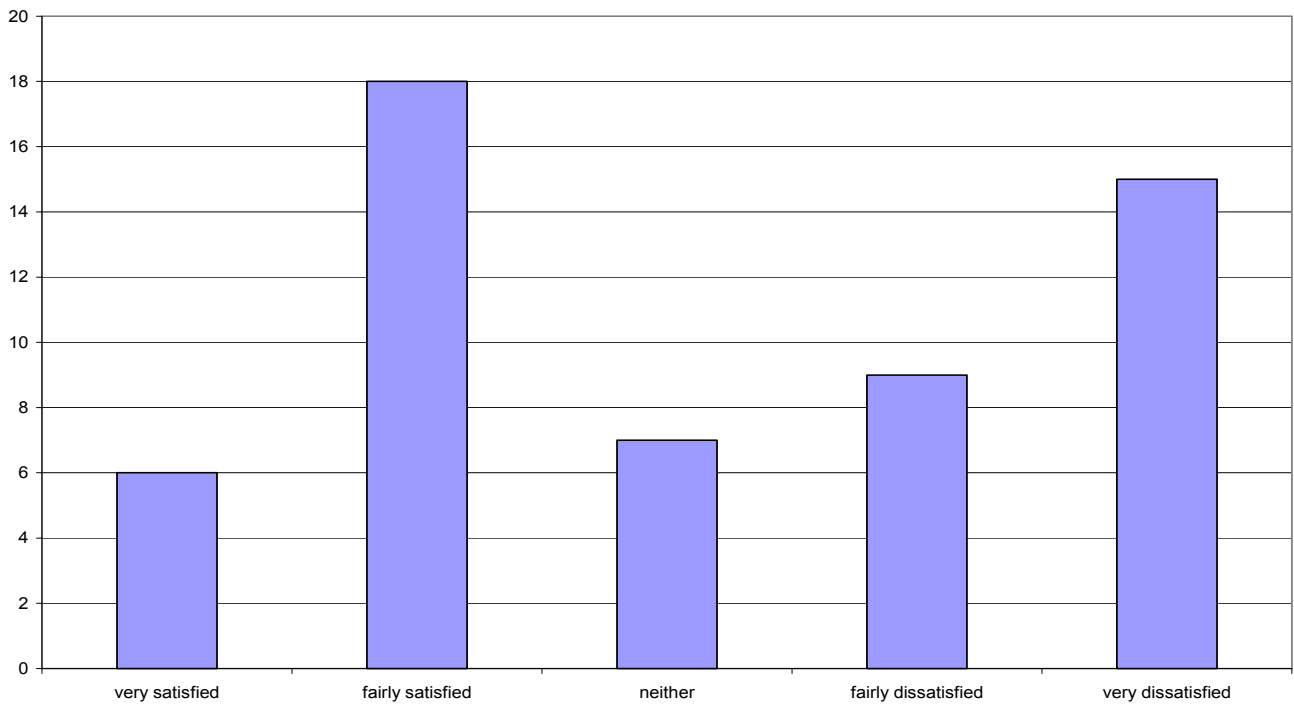
Nearly half of families said they were either very or fairly satisfied with access to training.



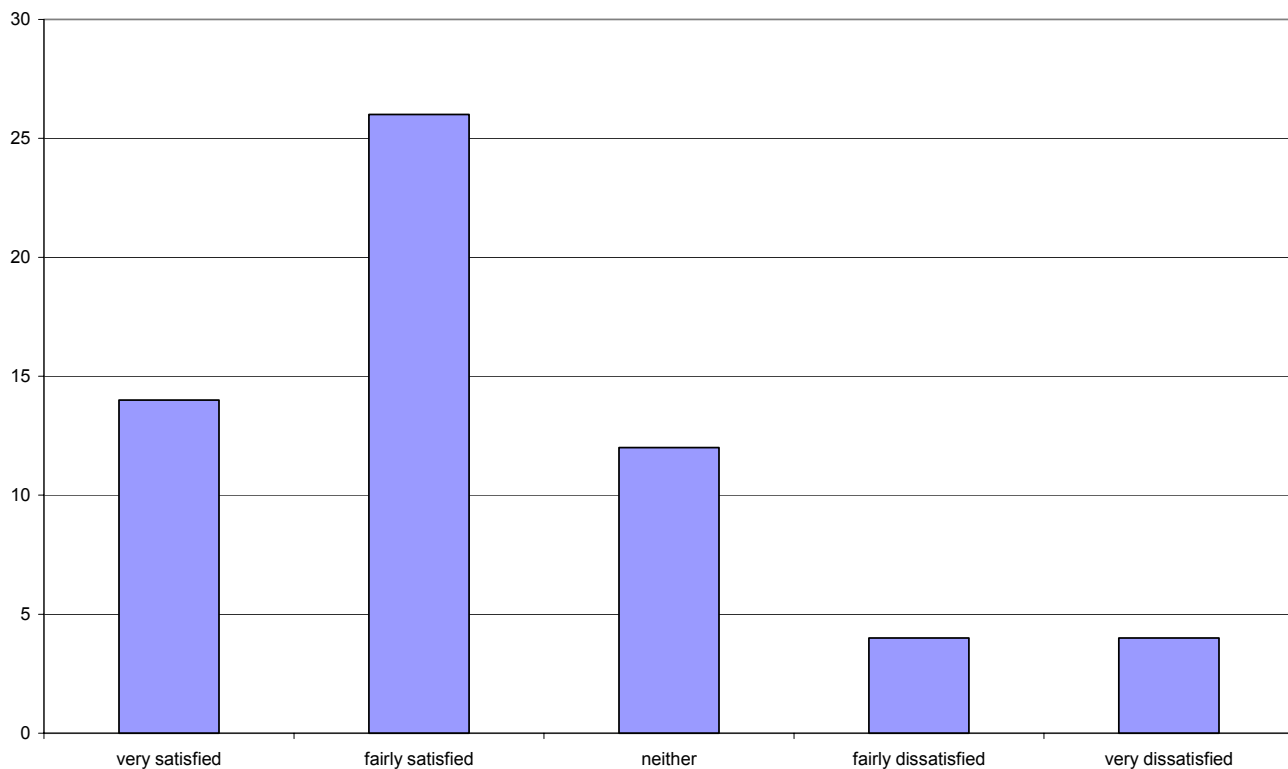
More people were dissatisfied than satisfied with the availability of jobs for local people.



25 people said they were satisfied with public transport to where they wanted to go, but an equal number were dissatisfied.

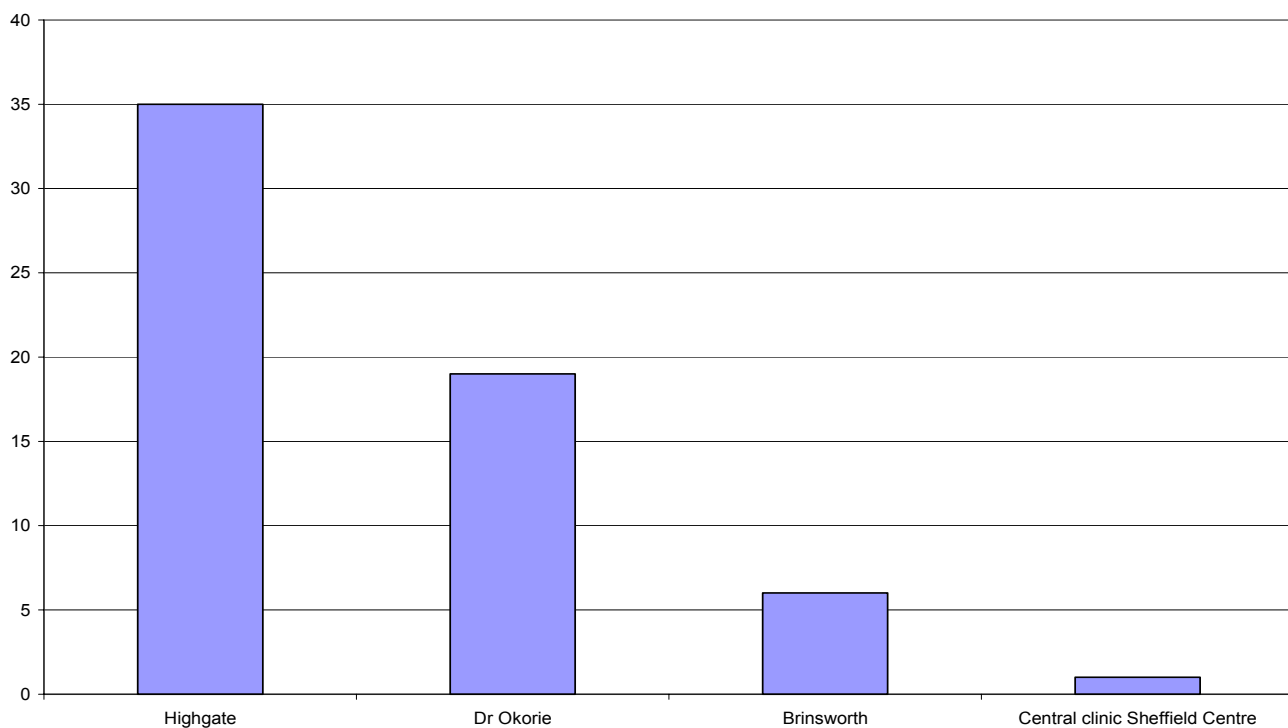


Families were generally satisfied with the quality of local shops.

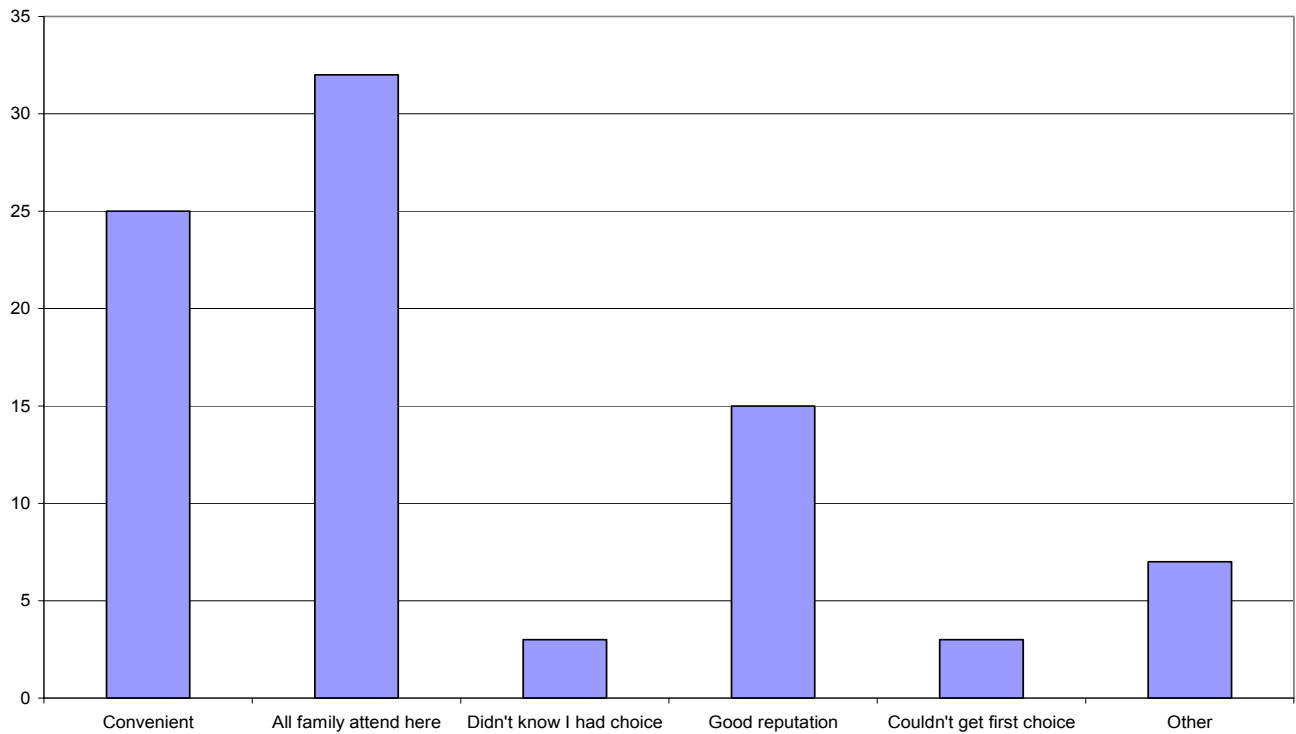


### GP surgeries

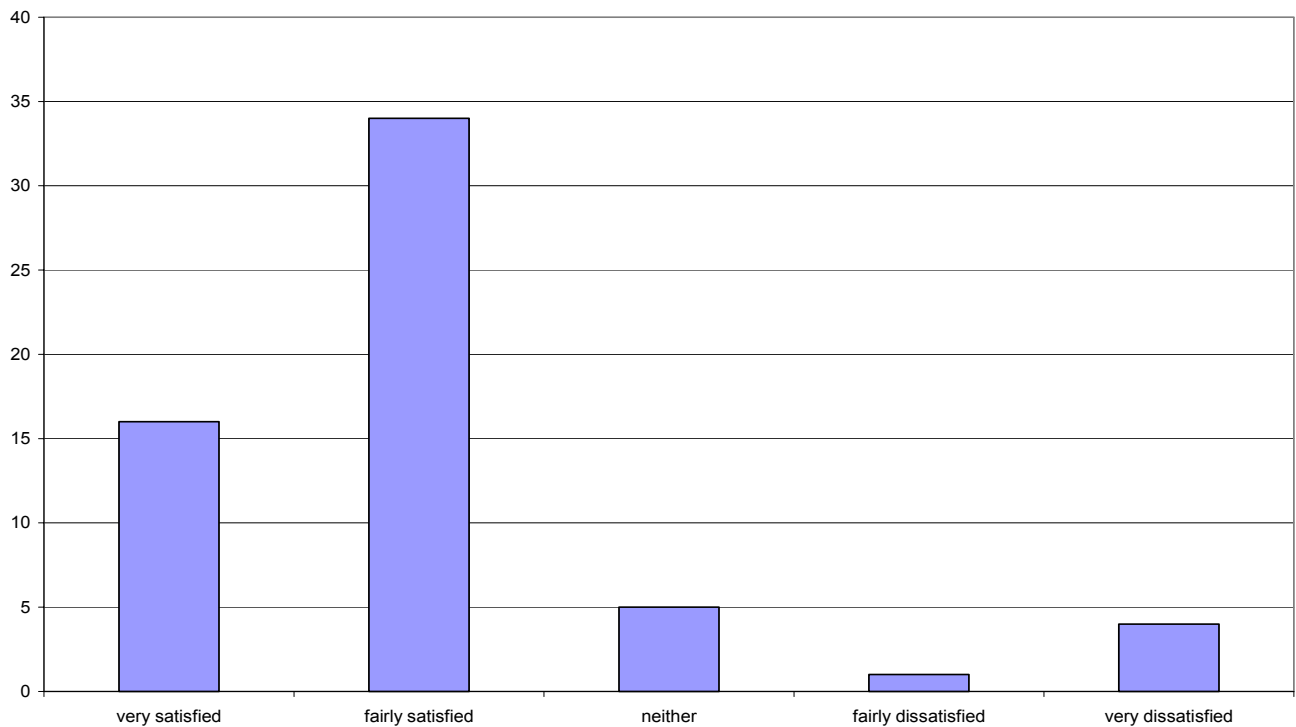
Most families were with Tinsley's Highgate surgery.



Families chose their GP because all their family went there, and because it was convenient.



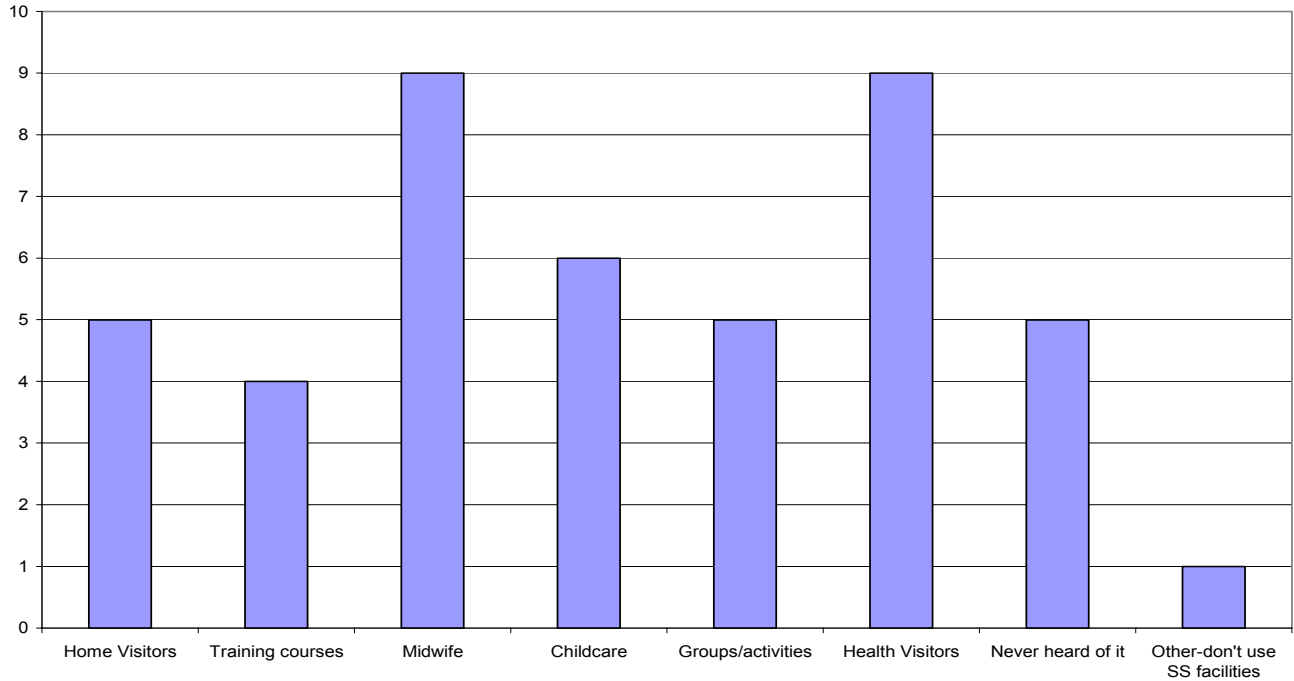
Families were generally satisfied with their GP.



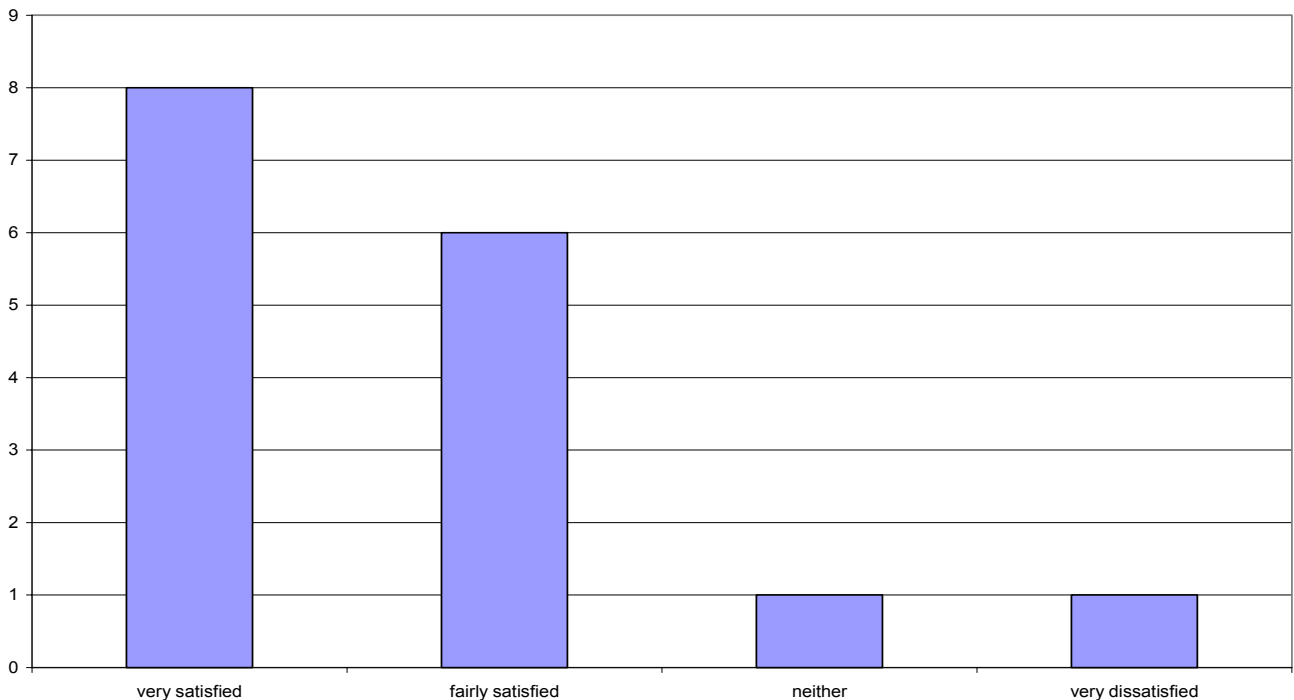
### Families with children aged 0-5

22 families with children aged 12 and over also had very young children in the family.

The main Sure Start services used were the midwife and health visitors, followed by childcare and groups, activities and home visitors. However, 5 people said they had never heard of Sure Start, despite it having been in Tinsley since 2001, and having recently built the new Family Centre in the recreation ground.

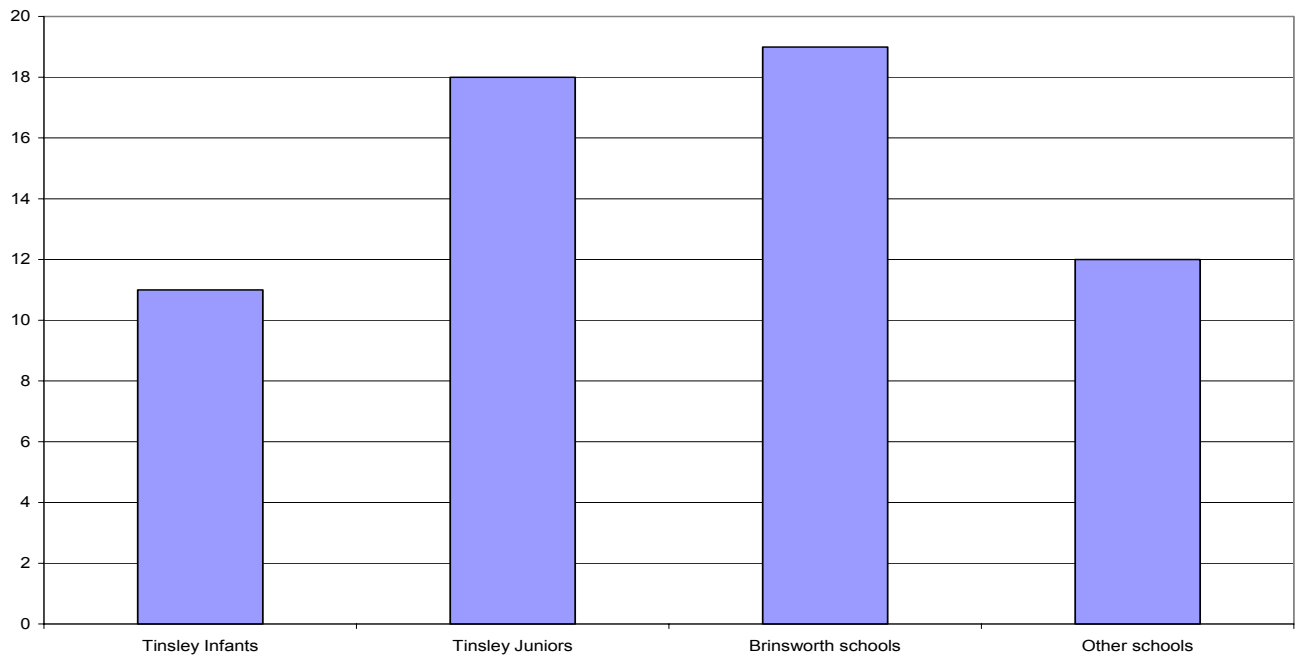


Families who had used Sure Start services were almost unanimous in their satisfaction.

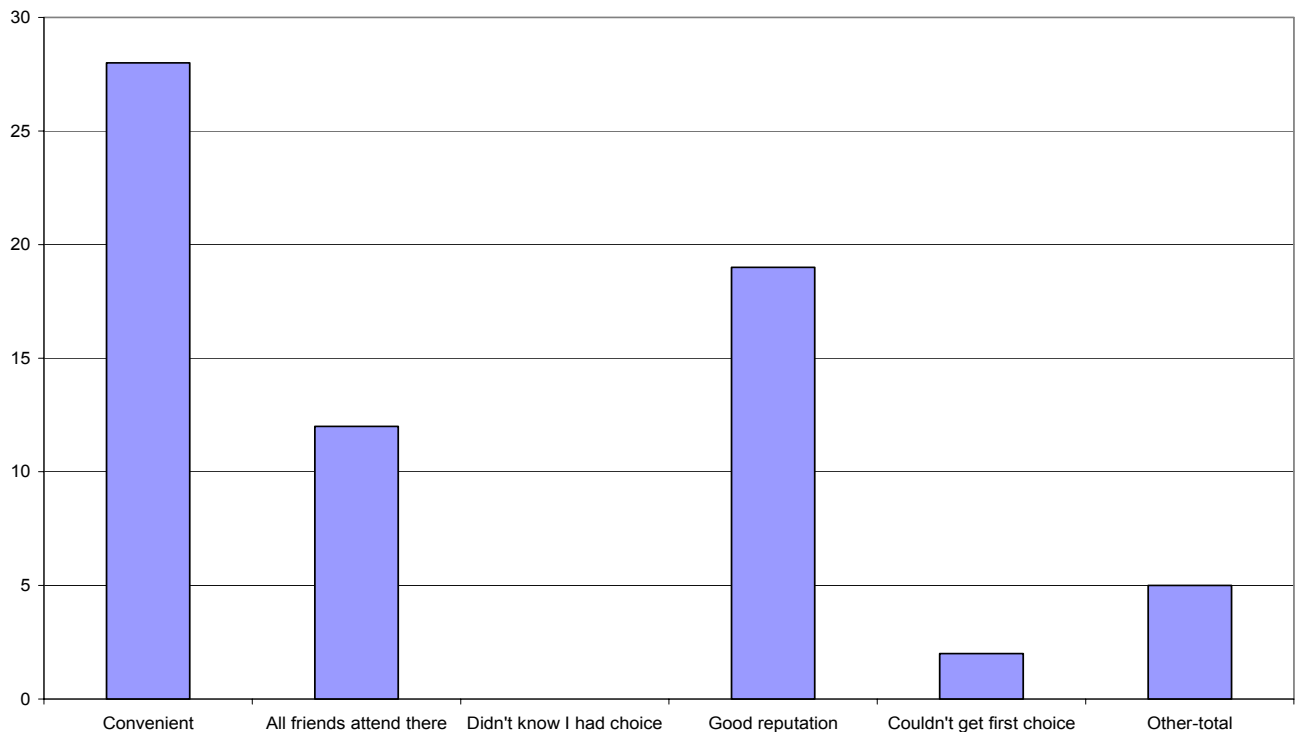


### Families with school-age children

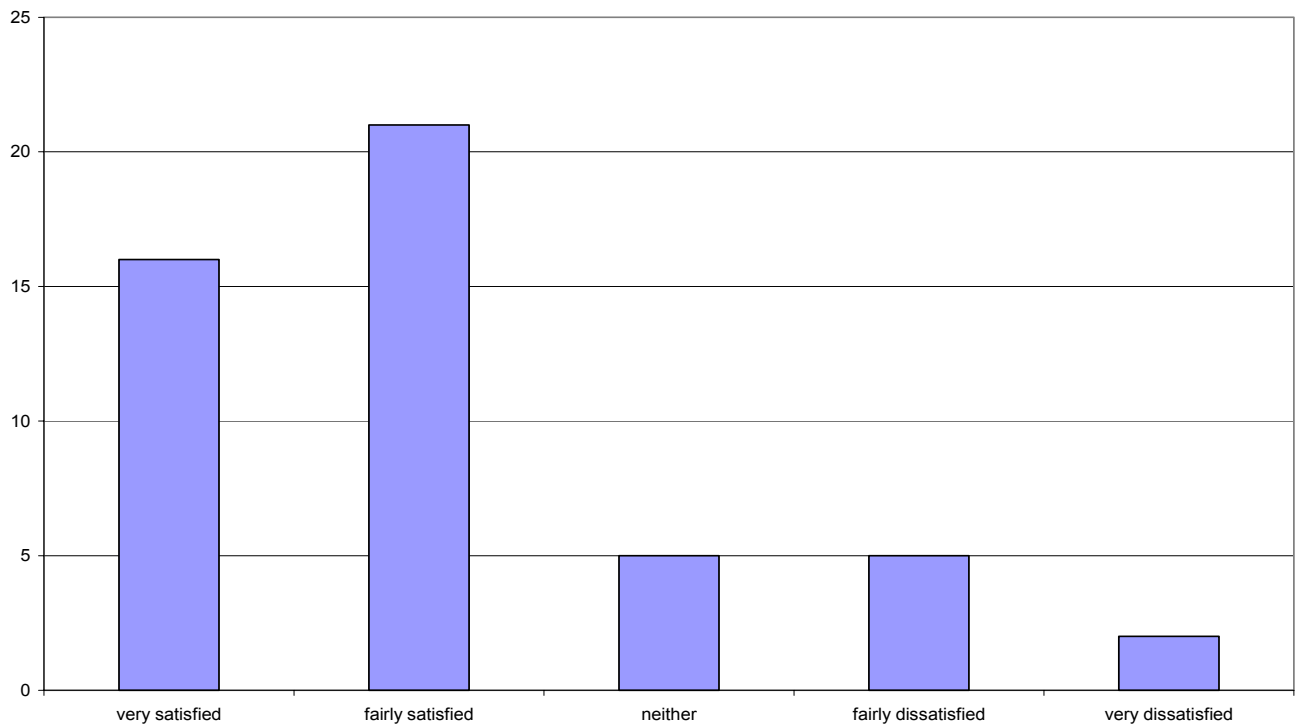
The graph below shows that many families with children younger than 12 use Tinsley schools, but the lack of a local secondary school forces their children to attend either Brinsworth comprehensive, or other secondary schools in Sheffield.



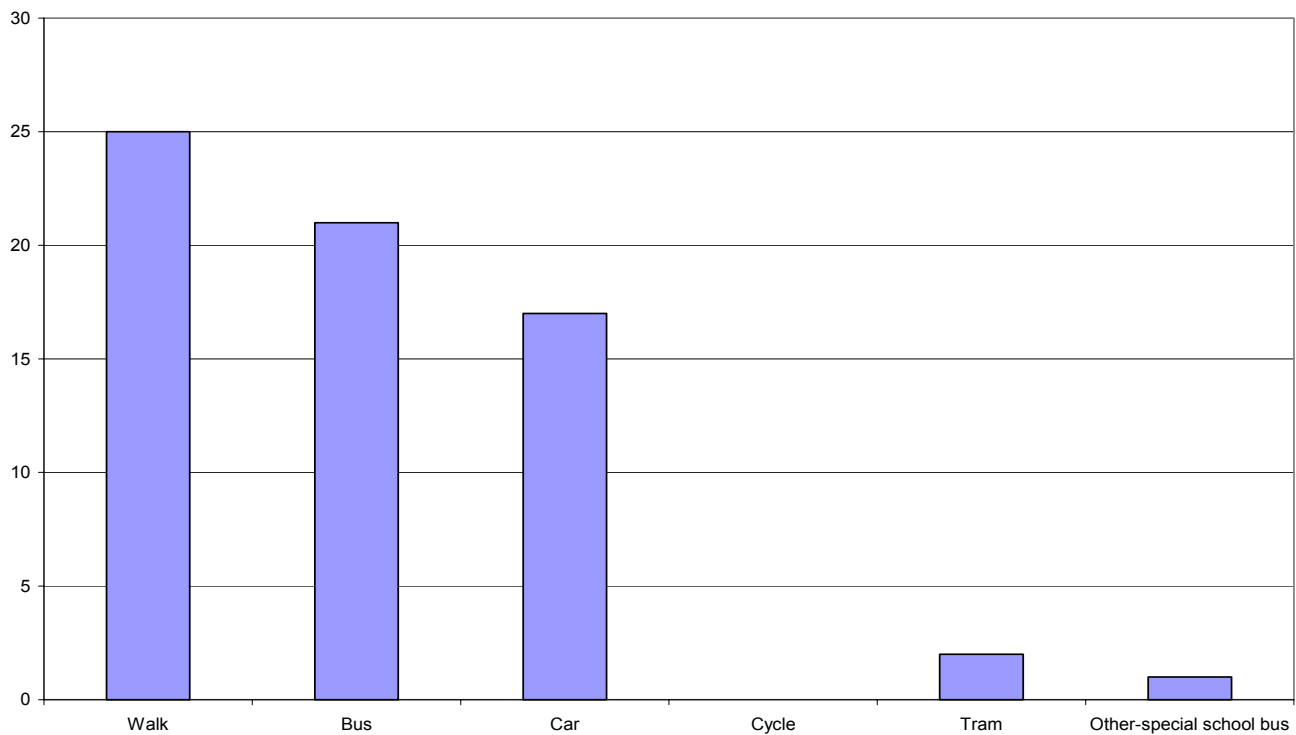
The graph below shows families chose their children's schools for convenience, and because they had a good reputation. Whilst everyone knew they had a choice in theory, all the 5 other reasons given implied a lack of choice in practice (chosen school was full, no local school, only choice offered).



The graph below shows families were generally satisfied with their children's schools.

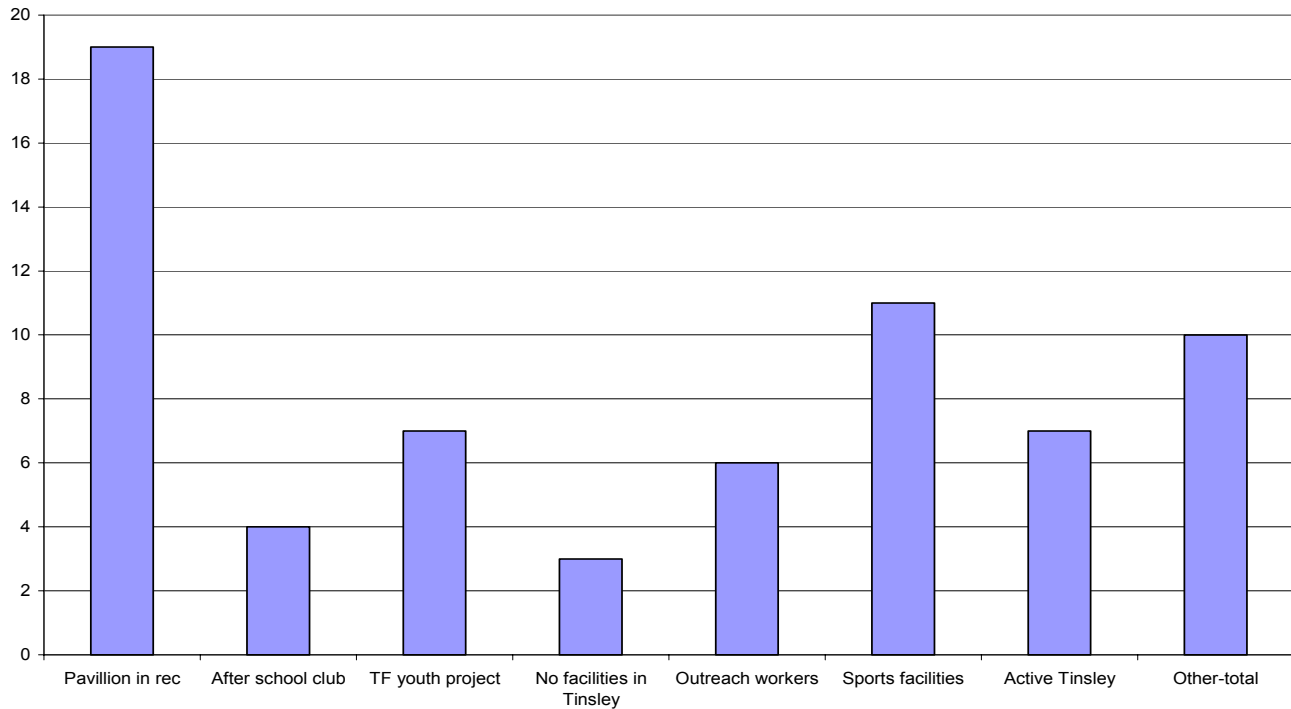


The graph below shows that most children walked or used the bus to get to school, but 17 families used the car to take their children to school.



### Facilities for children aged 12 and over

The most used facility for children aged 12 and over was the pavilion in the recreation ground. 4 of the “other” comments said they had never heard of these facilities in Tinsley; 3 said their children felt excluded either because they went to a different school from everyone else, or because of racial issues.



33 people made comments about how facilities for young people in Tinsley could be improved, and these are summarised below:

Suggestion	Number of people
More activities	16
Better information/publicity	4
Evening/after school sessions	4
More inclusive, safer, less bullying	4
Girls' activities	3
Karate	2
School holiday sessions	2
Team sports	2
Swimming	2
Boxing	1
Tai kwando	1
Weekend activities	1
Sewing	1
Boys' activities	1
Trips	1
Basketball	1
Youth club	1

## **Carers' needs**

A total of 8 people from families with children aged 12 and over provided unpaid personal help, 6 of them for a family member, and 2 of them for a friend; 2 of these were young people aged 16-17, the rest were aged 33-49.

People were asked if they had any particular needs as a carer, and 6 people made comments, summarised below:

- No help needed (2 people)
- More access needed to what is available
- Need help with housework
- Need help with condition of house.

1 person said their needs as a carer were fully met, 2 said their needs were partially met, and 5 said their needs were not met at all.

3 people gave more information about the groups they used:

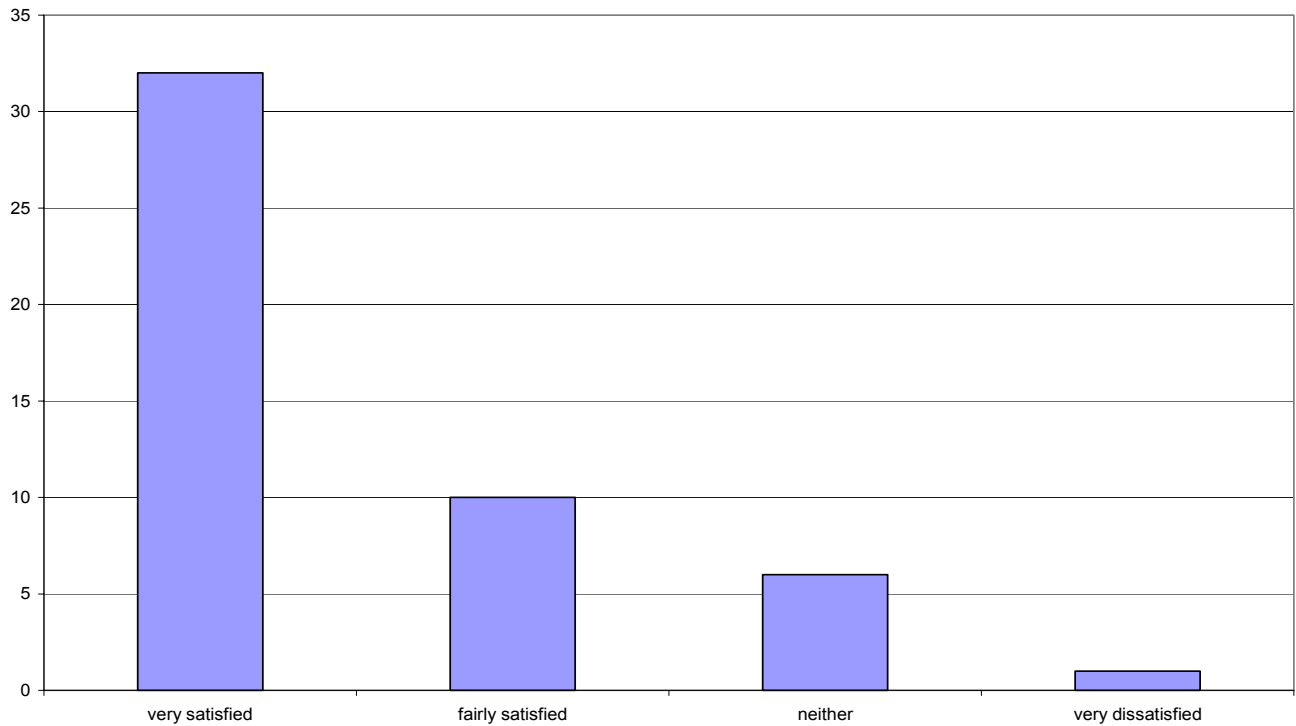
- Religious group at Tinsley Green
- Educational group at Tinsley Forum
- None, as person cared for had now gone into residential care.

## Tinsley Green Family Centre and recreation ground

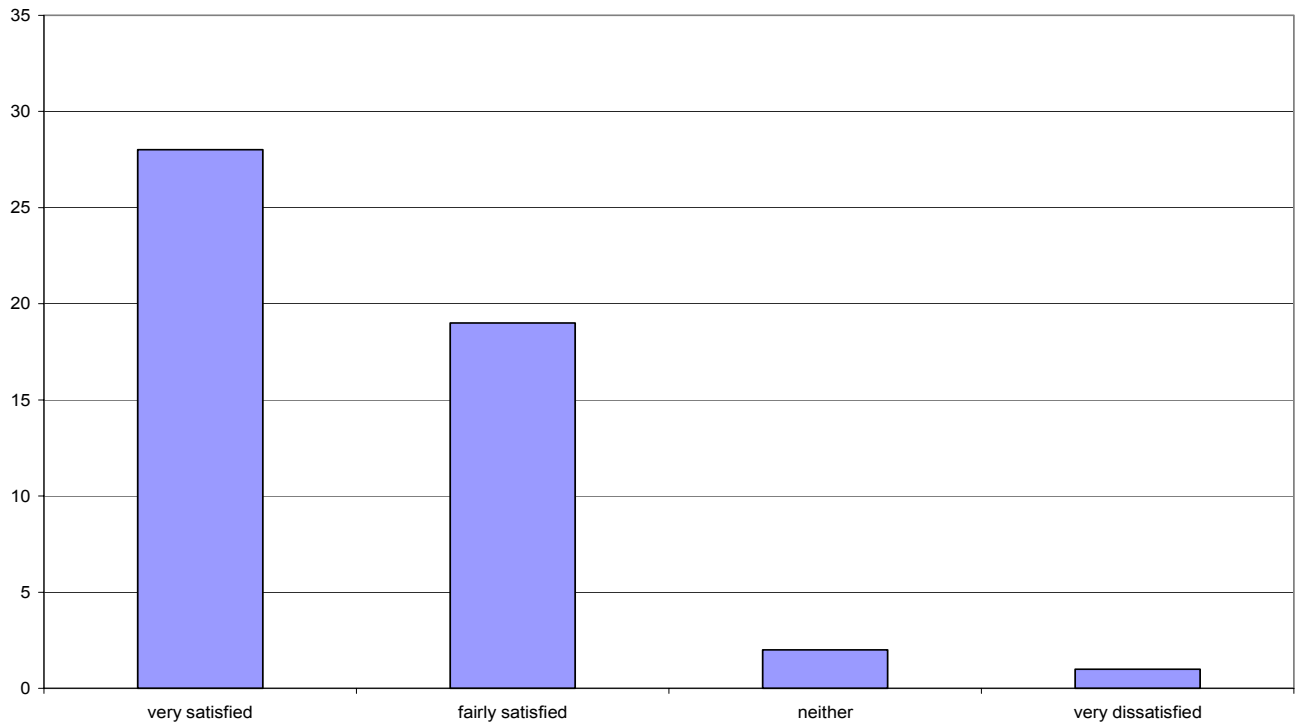
Following the recent regeneration work in Tinsley recreation ground, including the building of the new Tinsley Green Family Centre, people were asked whether they had either visited the recreation ground and new building, or noticed the changes there, and if so, what they thought of them. 46 people from this group said they had visited Tinsley Green, and another 9 had notice changes although had not visited.

The following graphs show what people thought about various aspects of the building and the recreation ground.

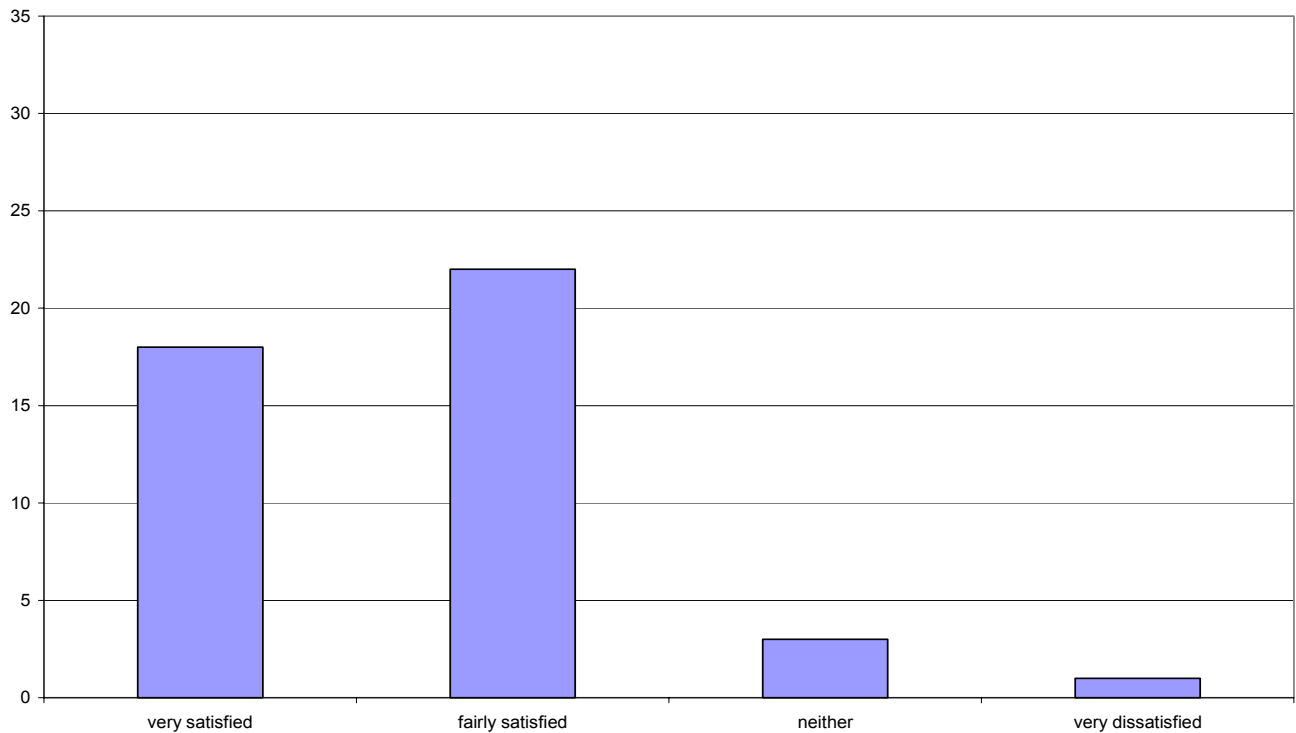
Only 1 person expressed dissatisfaction with the new building, with more than half saying they were very satisfied.



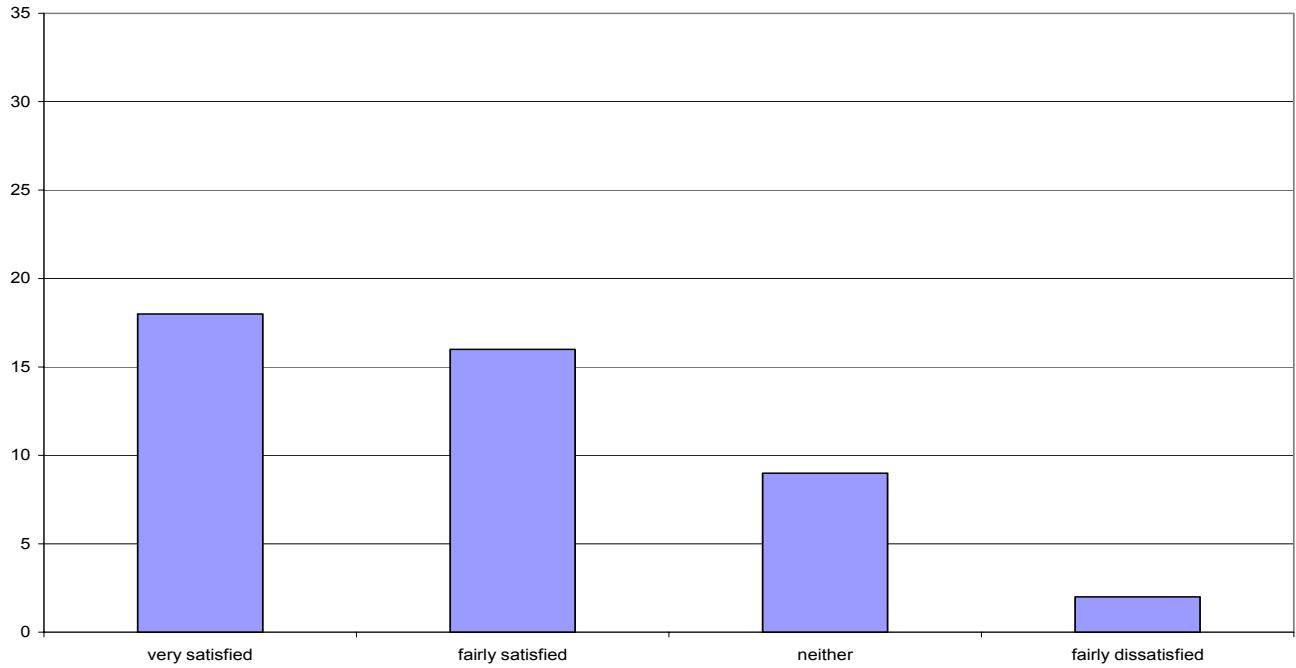
Very few people expressed dissatisfaction with the new children's play facilities.



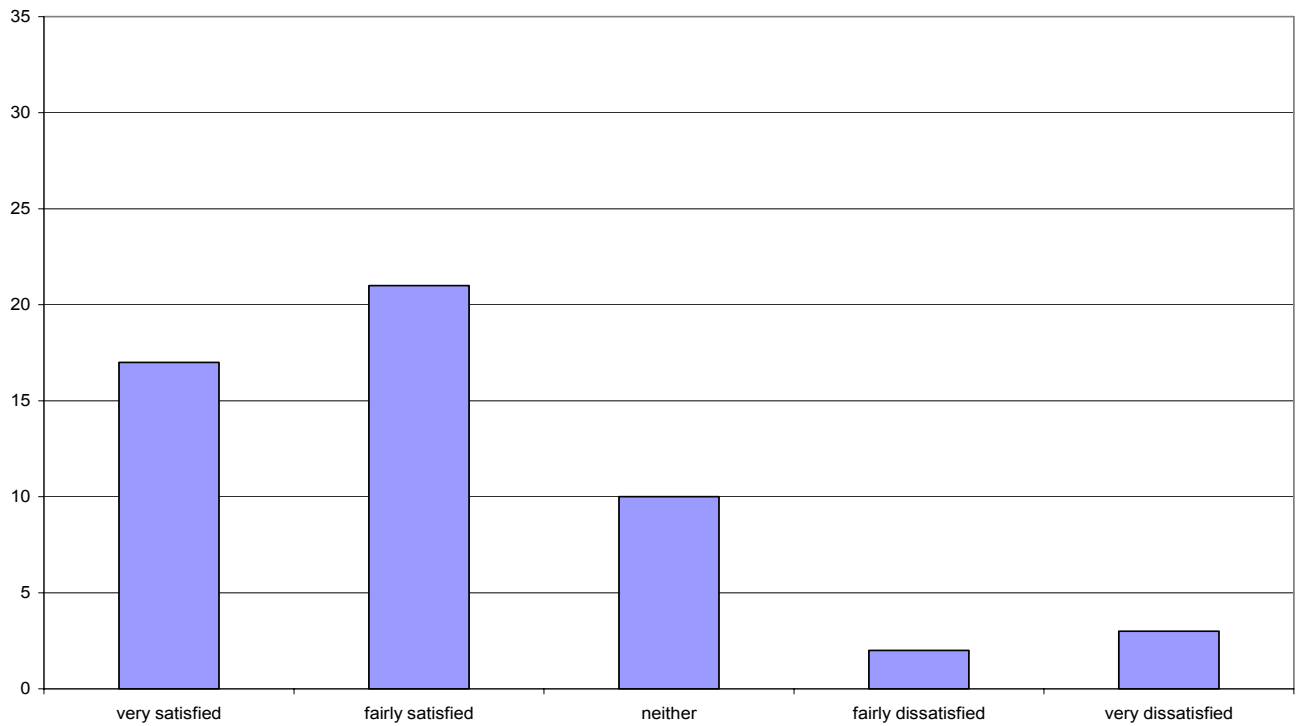
Whist people from this group were satisfied with the new sports facilities and activities, more people said they were fairly satisfied than very satisfied.



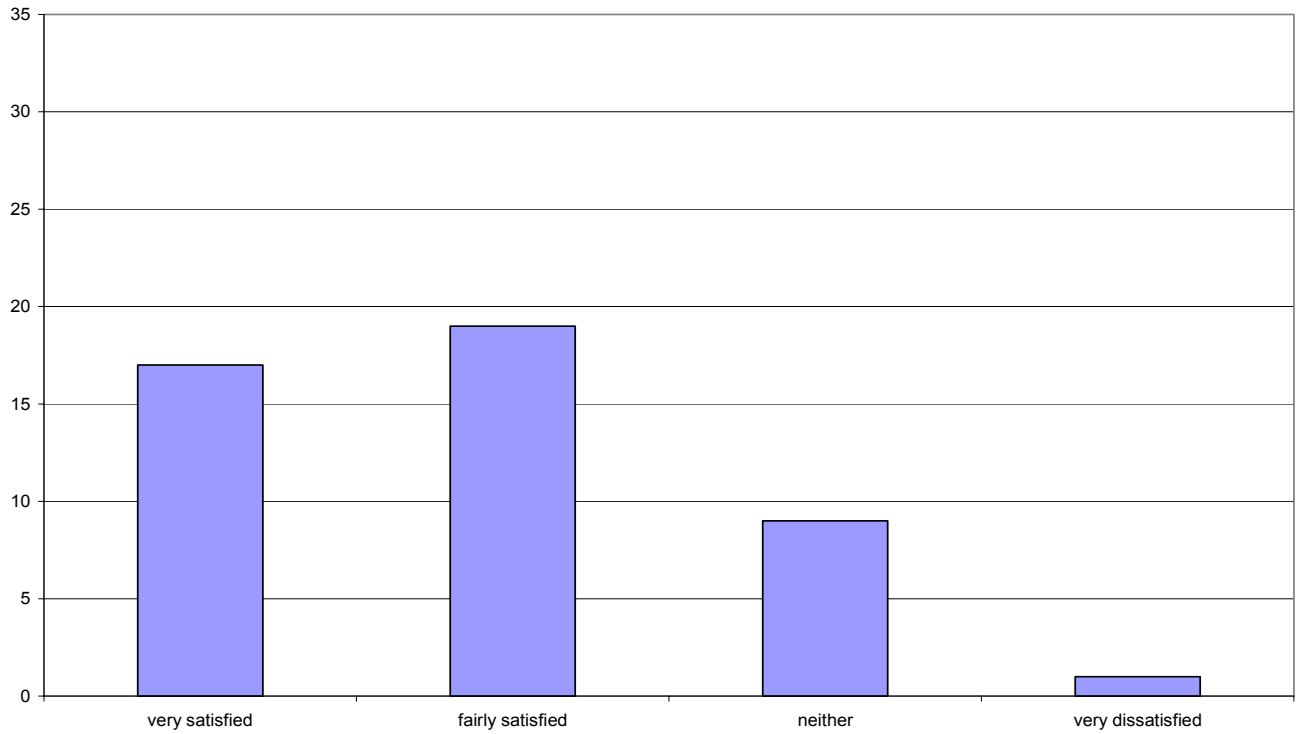
People from this group seemed to be generally happy with the landscaping in the recreation ground.



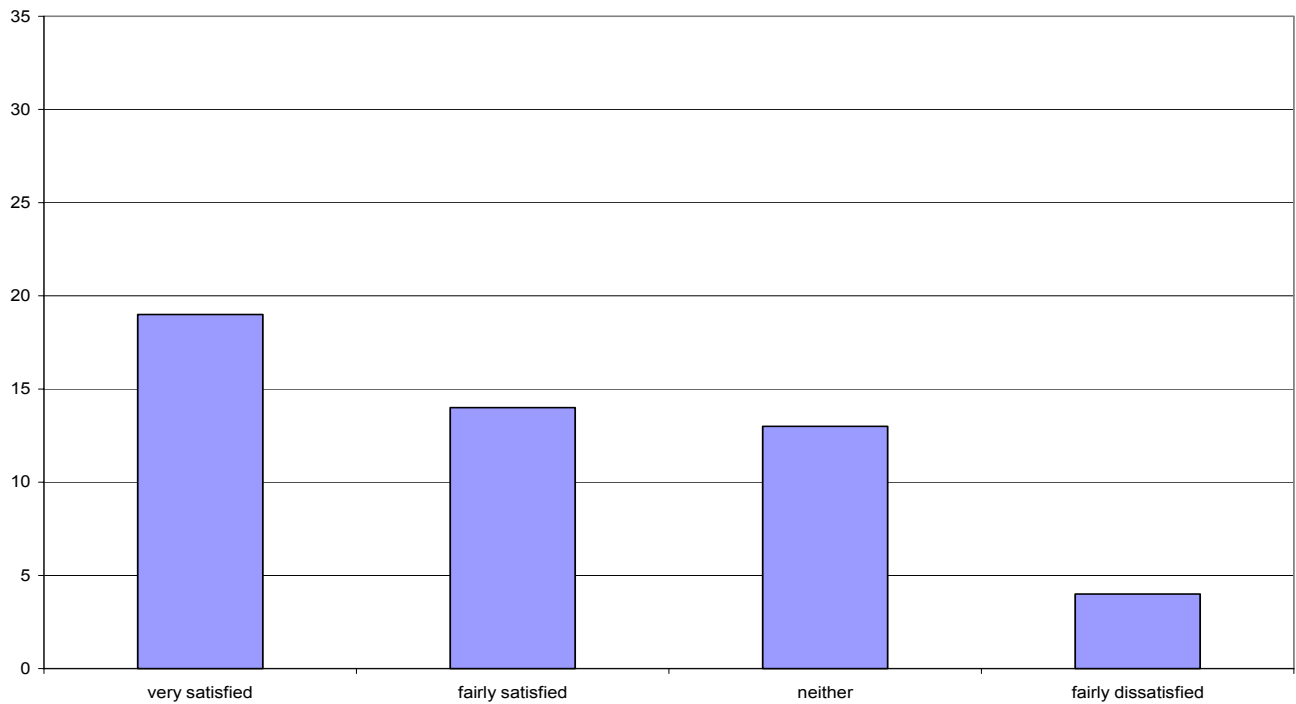
Despite much of the planting being incomplete, or too recent to have been seen at its best, people generally seemed quite satisfied with the way things were going.



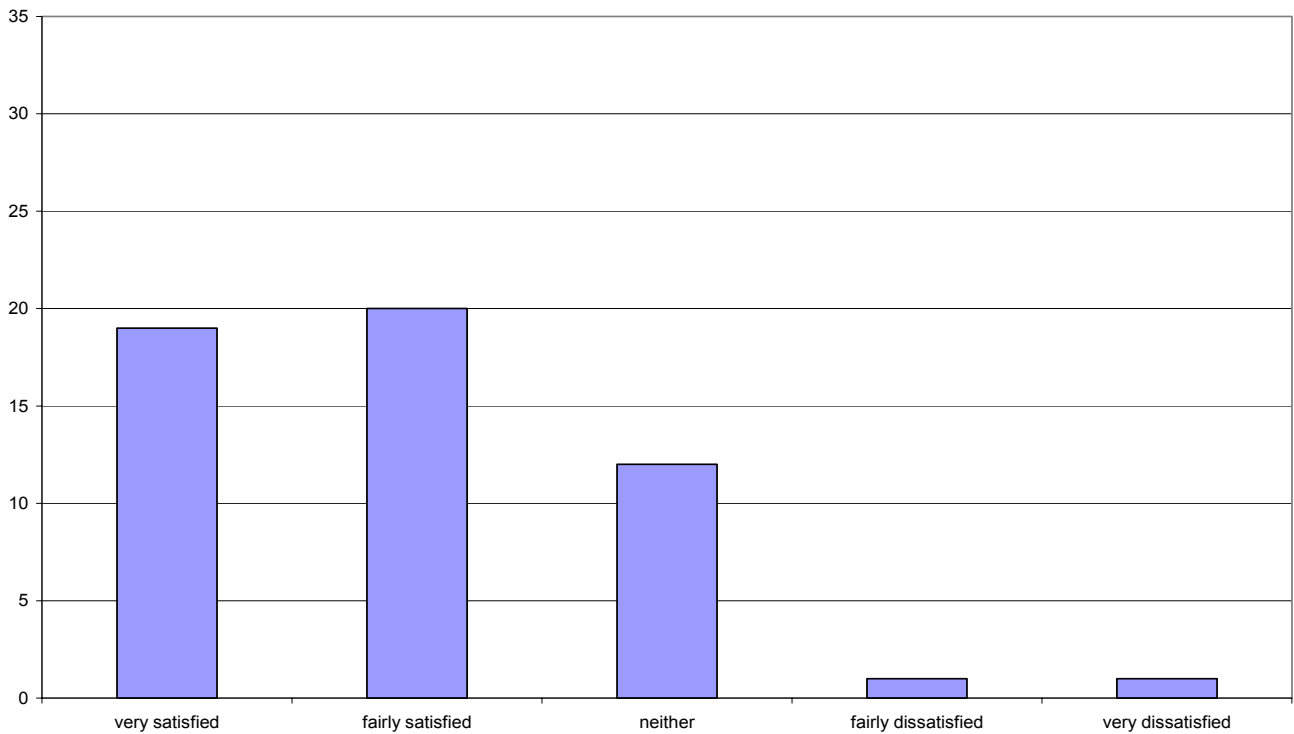
People from this group seemed generally happy with the new paths that had been put in the recreation ground.



People from this group seemed to be reasonably satisfied with the new park furniture.



People from this group generally expressed satisfaction with the new fencing, entrances and boundaries to the recreation ground.



### Road traffic problems

The tables below show that air pollution and speed of traffic are the main road traffic problems for people from this group.

<b>32a. Volume of traffic</b>	Total	% of total (62) people in group
Big problem	27	44%
Slight problem	22	35%
Total	49	

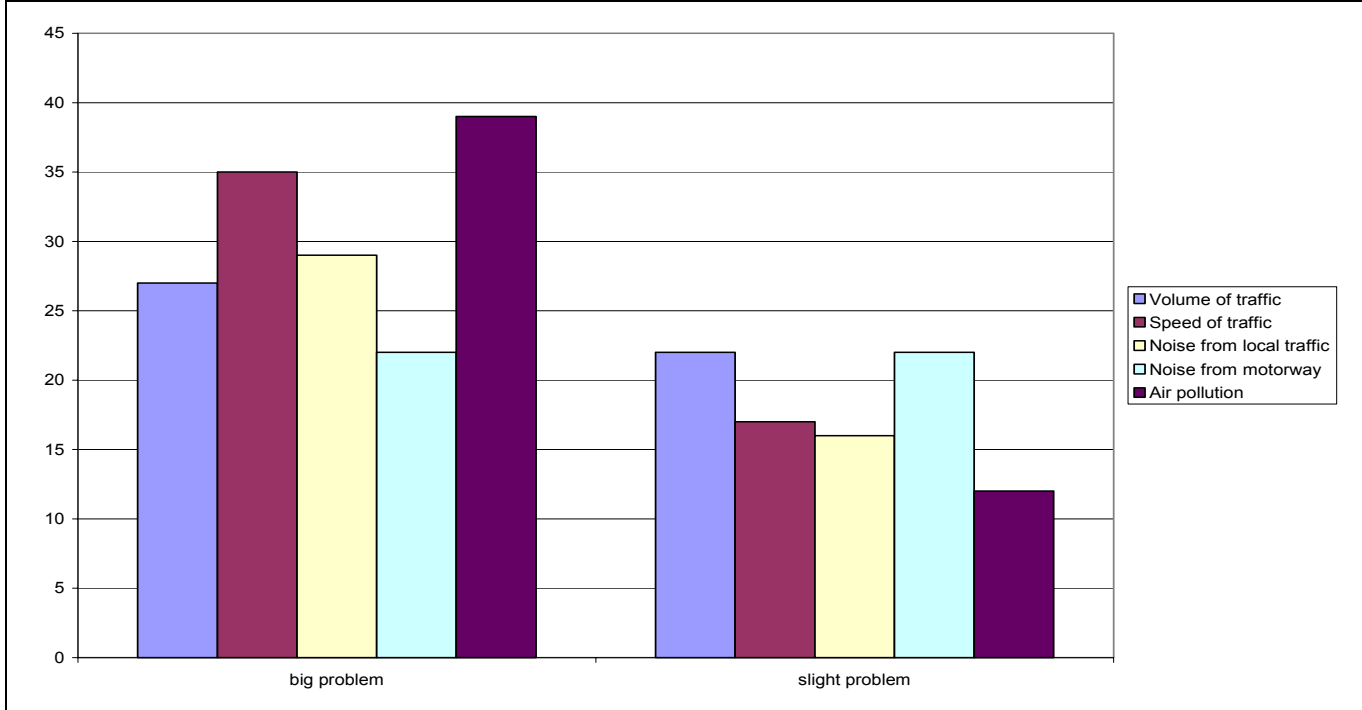
<b>32b. Speed of traffic</b>	Total	% of total (62) people in group
Big problem	35	56%
Slight problem	17	27%
Total	52	

<b>32c. Noise from local traffic</b>	Total	% of total (62) people in group
Big problem	29	47%
Slight problem	16	26%
Total	45	

<b>32d. Noise from motorway</b>	Total	% of total (62) people in group
Big problem	22	35%
Slight problem	22	35%
Total	44	

<b>32e. Air pollution</b>	Total	% of total (62) people in group
Big problem	39	63%
Slight problem	12	19%
Total	51	

The graph below summarises responses from people in this group who said aspects of traffic were either a big or slight problem.

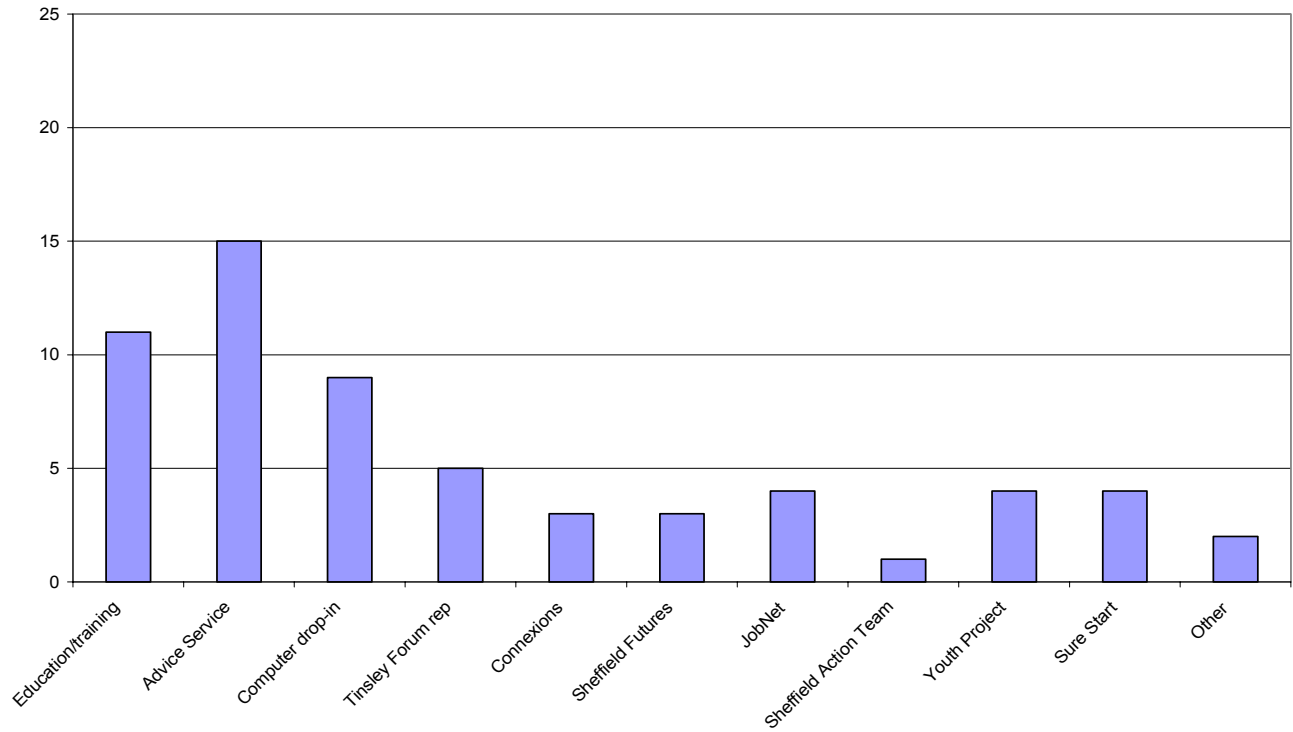


People were asked to explain how traffic problems in Tinsley affected their lives, and 48 people from this group gave detailed comments. These are summarised below, sorted in descending order of the number of people who commented.

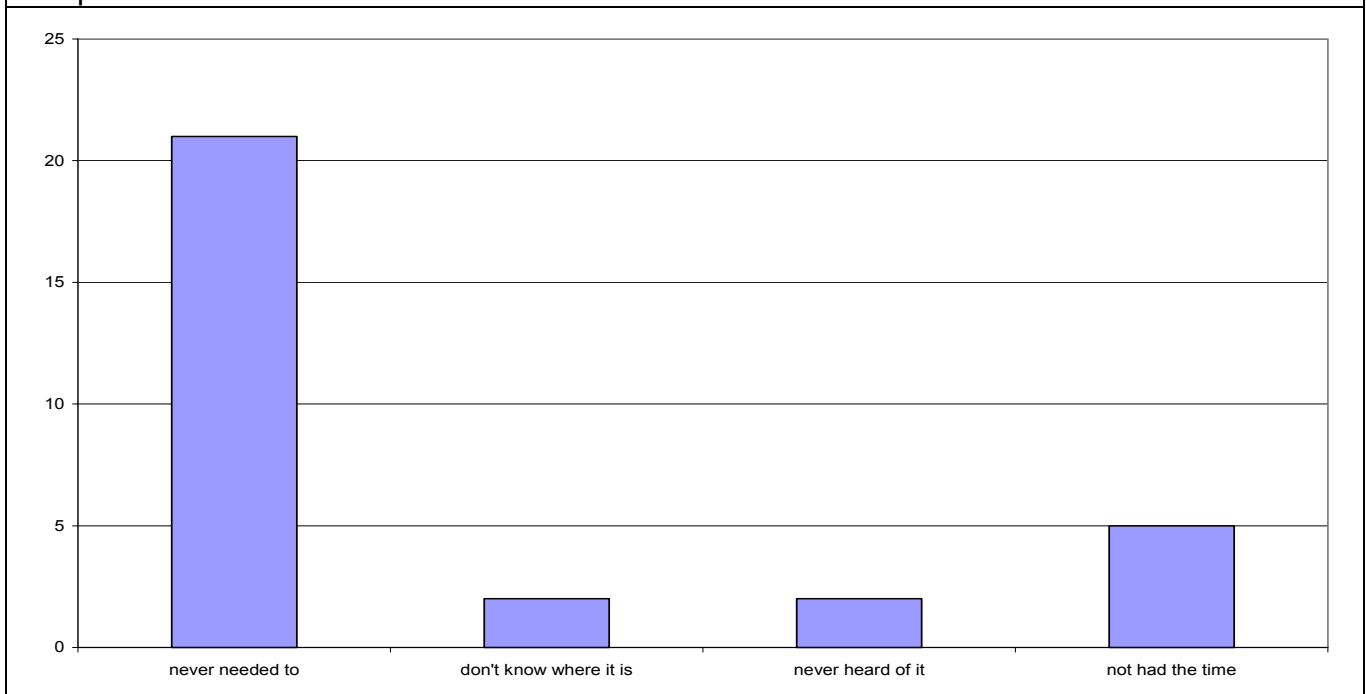
<b>Affect</b>	<b>People's comments</b>
Speed	16
Pollution and health	12
Safety of children and older people	12
Congestion (making people late for work, school, etc.)	7
Noise and sleep disturbance	7
Youth nuisance (mini motorbikes, loud music, racing)	7
Asthma and other allergies	5
Parking problems	4
Meadowhall traffic problems	4
Speed bumps (inconvenient, ineffective)	1
Unpleasant smells	1
Arena traffic problems	1

## Tinsley One Stop Shop

The graph below shows how people from this group used the One Stop Shop, mainly for the Advice Service, for education and training, and the computer drop-in service.



The graph below shows that a third of this group had never needed to use the One Stop Shop.



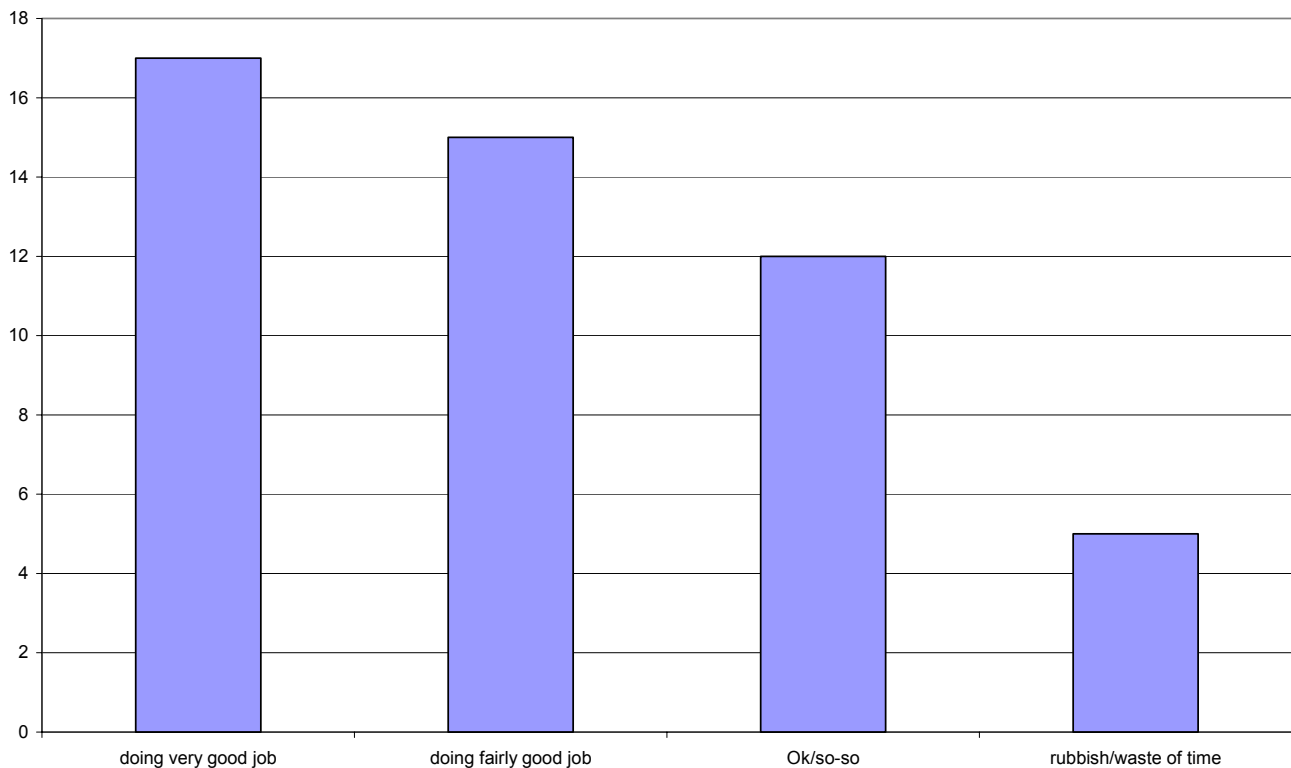
The people who had used the One Stop Shop were asked how they had benefited. 25 people from this group made comments, and these are summarised below.

Service or comment	Positive Comments	Negative Comments
Training and computers/IT	7	
Information, leaflets	6	
Advice Service	5	1
General comments	2	1
Employment/jobs	1	2
English classes	1	1
Tinsley Forum	1	
Youth Project	1	

### Tinsley Forum

14 people from this group said they had been to a Tinsley Forum meeting at some time, and 6 had asked Tinsley Forum to sort out a local issue or problem.

People from this group felt Tinsley Forum were doing a good job, as shown by the graph below.



### Tinsley Tribune newsletter

Copies of the Tinsley Tribune normally appear several times a year, and are delivered to every house in Tinsley. We asked a few questions to find out how useful people found this newsletter. 40 people from this group said they received the Tinsley Tribune, and 41 said they read it; 13 said they found it very useful and 25 found it fairly useful.

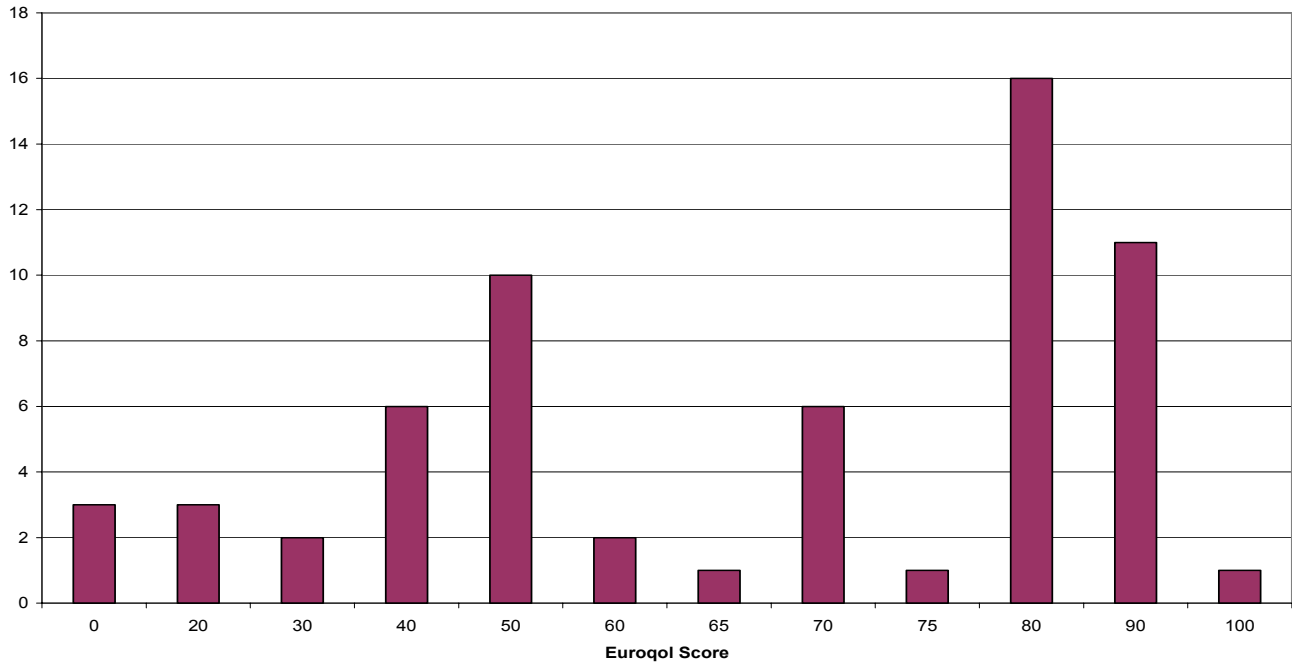
## What would make Tinsley a better place to live?

44 people from this group responded with comments on what they thought would make Tinsley a better place to live. The table below summarises these responses into general categories, sorted in descending order of the number of people who made the suggestion.

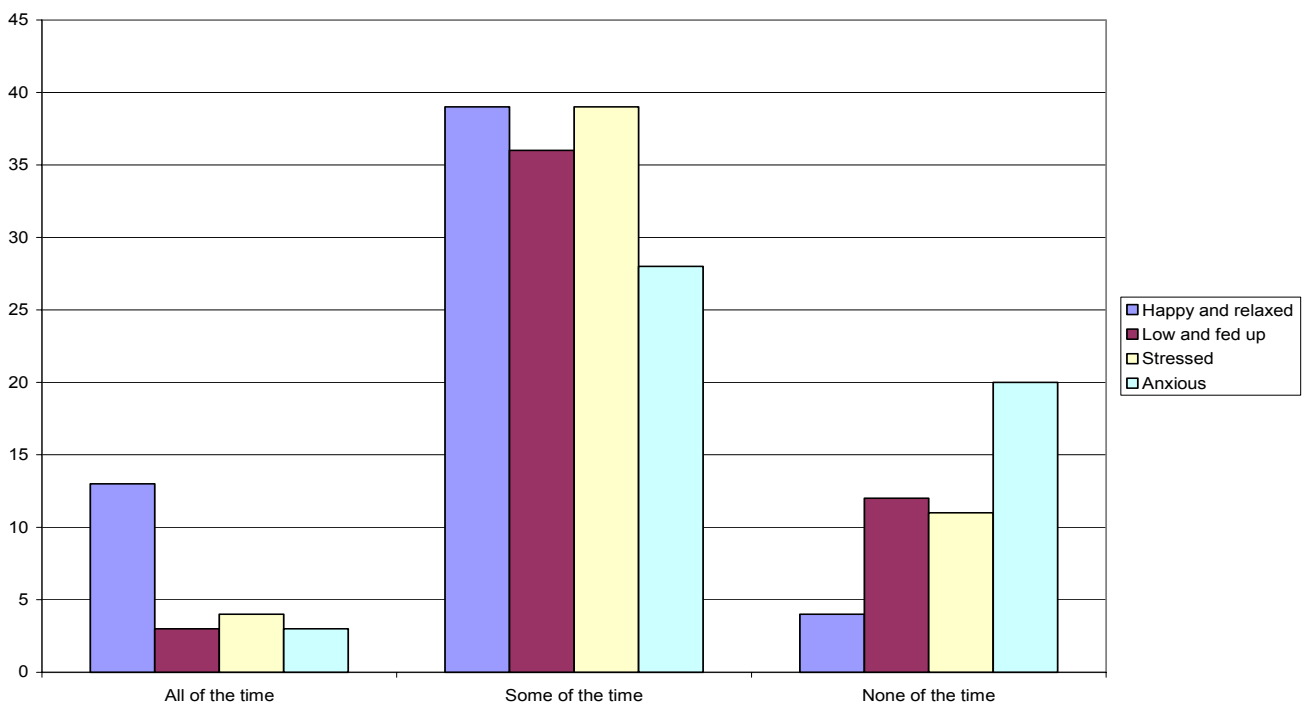
Response	Total
Improve street cleaning, reduce litter	13
More facilities for youths	6
Better/more visible policing/reduce crime	6
Public transport – more frequent/reliable bus service	5
Tackle problem of youth fights/gangs	4
Reduce speeding/joyriding	4
More community events to bring community together	4
Improve appearance of houses and gardens/more pride in surroundings	4
Better/more variety of shops (food, clothes, supermarket, etc)	4
Reduce pollution	3
More adult classes/facilities eg: <ul style="list-style-type: none"> <li>• ESOL</li> <li>• Swimming pool</li> <li>• Local cash machine</li> <li>• Local gym</li> <li>• Mosque for women</li> <li>• More refreshment places</li> </ul>	3
Less traffic	3
Improved housing	3
Get rid of asylum seekers and refugees	3
Secondary school in Tinsley/better transport to secondary schools	2
Reduce noise from fireworks	2
More children’s activities and facilities	2
Less drugs	2
Improved GP surgeries	2
Improve street lighting	2
Tackle problem of parking on footpaths	1
Reduce noise from factories	1
Pub needed	1
More respect between cultures and generations	1
More green space, trees, summer flowers	1
More facilities for elderly	1
More after school facilities	1
Less rented property	1
Less racism	1
Less police	1
Less noise from children playing	1
Jobs for young people	1
Increased youth participation in decision-making	1
Free double glazing	1
Clean up subways	1

## Health

People from this group generally scored their health at 50 and over, although 14 people scored themselves at 40 or less, suggesting they felt in poor health.



People were asked about 4 aspects of mental health, and the chart below shows how the people from this group responded to these questions.



## Access

The table below shows which services people from this group found most difficult to access:

Hospital	27
GP	6
Social events	9
Shopping	7
Other (2 of these concerned education – English classes and school)	5

The table below show how people tended to get around:

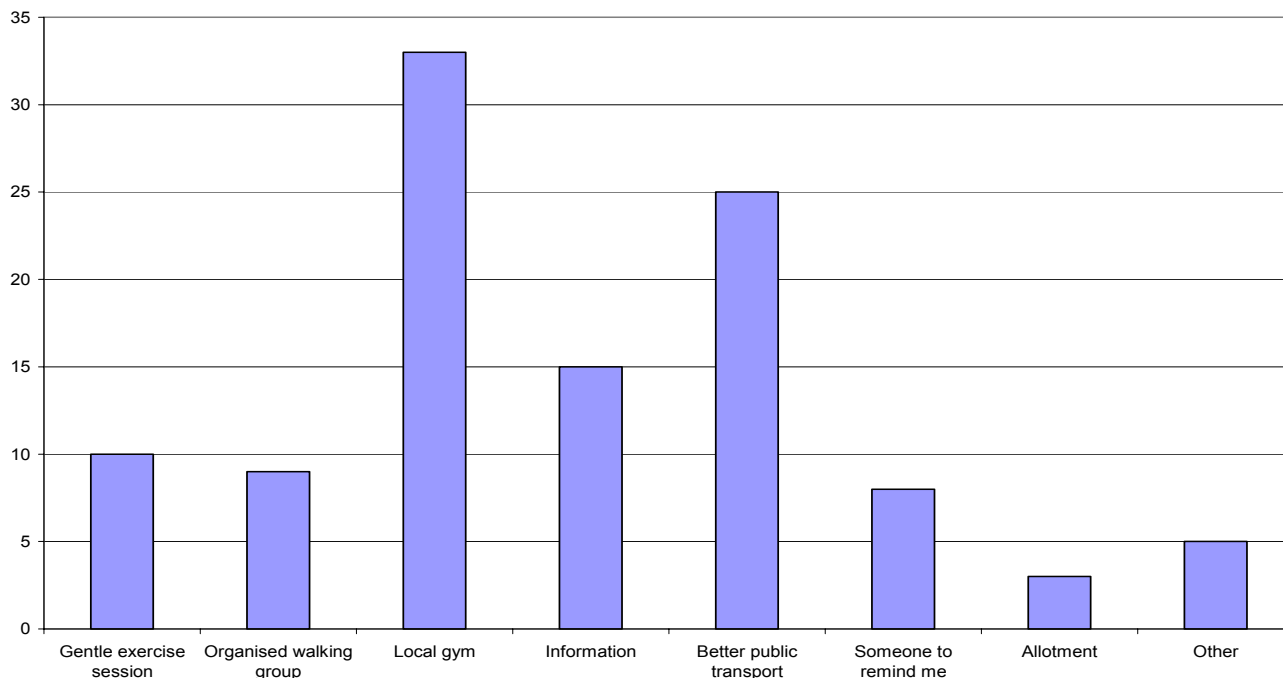
No, I own and drive car	23
Have access to car/driver	19
Public transport user	12
Unable to use public transport	4

The following table shows what would help drivers to use their car less, most of them concern public transport:

Better/more reliable/more frequent/more accessible public transport	8
Cheaper public transport	2
Better attitudes of bus drivers	1
Better cycle paths	1
Safer road crossings	1
Better local shops	1
More walking activities	1

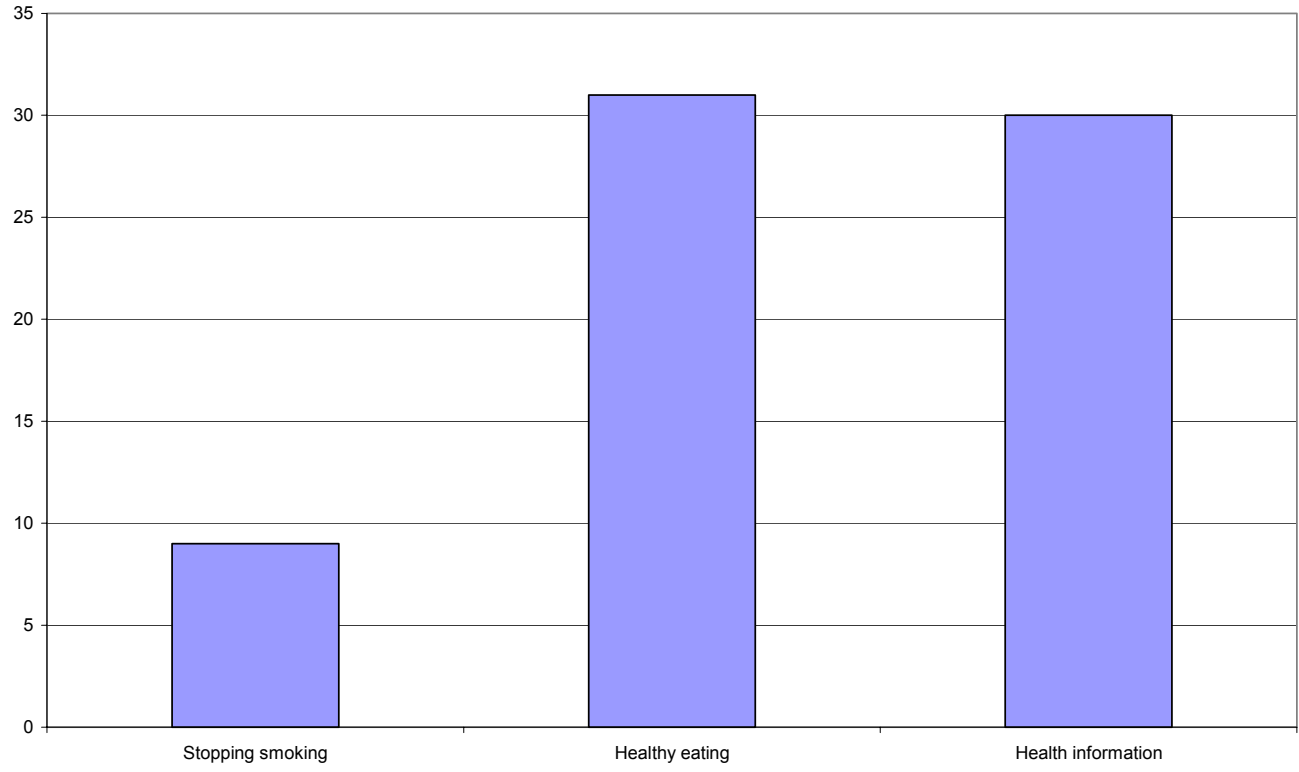
## Activity and health

People were asked what would help them become more active. For this group, a local gym and better public transport were the main things that would help.



The “other” comments included a bigger house, more help with housework, a women-only gym, and more time (2 people).

The graph below shows that this group felt healthy eating and health information would be most beneficial for improving their health, with a few people indicating stopping smoking would help them.



17 households (27% of this group) reported someone with an LLTI in their household. 21 people (34% of respondents) said that someone in their household was in receipt of benefits.

The table below shows how many people from this group wanted to be kept informed about various local issues:

	Total
Tinsley Forum meetings	12
Tinsley Green activities	20
Courses at TOSS	17
Information on local jobs	20
Focus groups about local issues	13
Older peoples needs	7
Young peoples needs	24
Families and young childrens needs	20